

Service Bulletin

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Product: KBTA series outdoor unit
Model: Refer to model information below
Subject: False detection of errors and erroneous sending of notification emails (Outdoor unit valve thermistor error [Error 76.1] and FGLair)

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1. Overview

The software for 3 to 5-unit multi-split outdoor unit is updated as a countermeasure for the false error notification on the mobile app FGLair (Error 76.1 Outdoor unit valve thermistor error).

2. Model information

Target model	Serial number	Service unit number	
		Old	New
AOYG18KBTA3	T012516	G18KBTA3(Y)-A01-00-SV 9711431592	G18KBTA3(Y)-A01-01-SV 9711431660
AOHG18KBTA3	T002712		
ROG18KBTA3	T000166		
AOYG24KBTA3	T013372	G24KBTA3(Y)-A01-00-SV 9711431608	G24KBTA3(Y)-A01-01-SV 9711431677
AOHG24KBTA3	T002516		
ROG24KBTA3	T000240		
AOYG30KBTA4	T010079	G30KBTA4(Y)-A01-00-SV 9711431615	G30KBTA4(Y)-A01-01-SV 9711431684
AOHG30KBTA4	T001305		
ROG30KBTA4	T000073		
AOYG36KBTA5	T003757	G36KBTA5(Y)-A01-00-SV 9711431622	G36KBTA5(Y)-A01-01-SV 9711431691
AOHG36KBTA5	T000432		
ROG36KBTA5	T000047		

NOTES:

- This change has been applied since August 2021 production.
- The false error notification occurs only when connecting the FGLair to the refrigerant system with the product having a lower number than the serial number listed above.
- For installed products, it is necessary to replace the PCB or update the software only when using the FGLair. For details, contact the FGL distributor.