

AIR CONDITIONER

Duct type

SERVICE MANUAL

INDOOR



ARXG45KHTA
ARXG54KHTA

OUTDOOR



AOYG45KRTA
AOYG54KRTA

FUJITSU GENERAL LIMITED

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- Product specifications and design are subject to change without notice for future improvement.
- For further details, please check with our authorized dealer.

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1. GENERAL INFORMATION

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1. GENERAL INFORMATION

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1. Specifications

1-1. Indoor unit

Type				Duct	
				Inverter heat pump	
Model name				ARXG45KHTA	ARXG54KHTA
Power supply				3N 400 V ~ 50 Hz	
Power supply intake				Outdoor unit	
Available voltage range				342—457 V	
Capacity	Cooling	Rated	kW	12.1	13.4
			Btu/h	41,300	45,700
		Min.—Max.	kW	4.0—14.0	5.0—14.5
		Btu/h	13,600—47,800	17,100—49,400	
	Heating	Rated	kW	13.5	15.5
			Btu/h	46,100	52,900
Min.—Max.		kW	5.0—16.2	5.5—18.0	
	Btu/h	17,100—55,300	18,800—61,400		
Input power	Cooling	Rated	kW	4.16	4.77
		Max.		5.22	5.59
	Heating	Rated		3.61	4.18
		Max.		5.07	5.67
Current	Cooling	Rated	A	7.6	8.5
	Heating	Rated		6.8	7.6
Power factor	Cooling			79.4	81.7
	Heating			77.4	79.5
EER		Cooling	kW/kW	2.91	2.81
COP		Heating		3.74	3.71
Moisture removal			L/h (pints/h)	1.5 (2.6)	2.0 (3.5)
Maximum operating current*1		Cooling	A	14	
		Heating		14	
Fan	Airflow rate	Cooling	HIGH	m³/h	3,350
			MED		2,850
			LOW		2,430
		Heating	HIGH		3,350
			MED		2,850
			LOW		2,430
	Type × Q'ty			Sirocco fan × 2	
	Motor output		W	490	
Static pressure range			Pa	100 to 250	
Sound pressure level*2	Cooling	HIGH	dB (A)	47	
		MED		43	
		LOW		40	
	Heating	HIGH		47	
		MED		43	
		LOW		40	
Heat exchanger type	Dimensions (H × W × D)		mm	336 × 890 × 53.2	
	Fin pitch			1.3	
	Rows × Stages		4 × 16		
	Pipe type		Copper		
	Fin type		Aluminum		
Enclosure		Material		Steel sheet	
		Color		—	
Dimensions (H × W × D)	Net		mm	400 × 1,050 × 500	
	Gross			460 × 1,230 × 640	
Weight	Net		kg	46	
	Gross			51	
Connection pipe	Size	Liquid	mm (in)	Ø9.52 (3/8)	
		Gas		Ø15.88 (5/8)	
			Method	Flare	
Operation range	Cooling			°C	18 to 32
				%RH	80 or less
	Heating	°C	16 to 30		
Drain port	Material		PVC		
	Tip diameter		mm	Ø26.0 (I.D.), Ø32.0 (O.D.)	
Drain hose	Material		PVC		
	Tip diameter		mm	Ø25.0 (I.D.), Ø32.0 (O.D.)	
Remote control (Option)				Wired remote controller, Wireless remote controller, Mobile app*3 (FGLair™)	

NOTES:

- Specifications are based on the following conditions:
 - Cooling: Indoor temperature of 27 °CDB/19 °CWB, and outdoor temperature of 35 °CDB/24 °CWB.
 - Heating: Indoor temperature of 20 °CDB/15 °CWB, and outdoor temperature of 7 °CDB/6 °CWB.
 - Pipe length: 5 m, Height difference: 0 m. (Between outdoor unit and indoor unit.)
 - Standard static pressure: 100 Pa
- Protective function might work when using it outside the operation range.
- *1: Maximum operating current is the total current of the indoor unit and the outdoor unit.
- *2: Sound pressure level:
 - Measured values in manufacturer's anechoic chamber.
 - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.
- *3: Available on Google Play™ store or on App Store®. Optional WLAN Adapter is also required. For details, refer to the setting manual.
- This data is based on EN 14511 standard.

1-2. Outdoor unit

Type				Inverter heat pump	
Model name				AOYG45KRTA	AOYG54KRTA
Power supply				3N 400 V ~ 50 Hz	
Power supply intake				Outdoor unit	
Available voltage range				342—457 V	
Starting current			A	7.6	8.5
Fan	Airflow rate	Cooling	m³/h	4,450	
		Heating		4,450	
	Type × Q'ty			Propeller × 1	
	Motor output		W	120	
Sound pressure level *1		Cooling	dB (A)	57	
		Heating		57	59
Sound power level		Cooling	dB (A)	71	73
		Heating		71	73
Heat exchanger type		Dimensions (H × W × D)	mm	Main1: 966 × 905 × 18.20 Main2: 966 × 905 × 18.20 Sub: 966 × 543 × 18.20	
		Fin pitch		Main1: 1.45 Main2: 1.45 Sub: 1.45	
		Rows × Stages		Main1: 1 × 46 Main2: 1 × 46 Sub: 1 × 46	
		Pipe type		Copper	
		Fin	Type (Material)	Aluminum	
			Surface treatment	Blue fin	
Compressor	Type	DC Twin rotary			
	Motor output		W	2,180	
Refrigerant		Type (Global warming potential)		R32 (675)	
		Factory charge	g	2,700	
Refrigerant oil		Type		RmM68AF	
		Amount	cm³	800	
Enclosure		Material		Steel sheet	
		Color		Beige Approximate color of Munsell 10YR 7.5/1.0	
Dimensions (H × W × D)	Net	mm	998 × 940 × 320		
	Gross		1,176 × 1,027 × 445		
Weight	Net	kg	67		
	Gross		77		
Connection pipe	Size	Liquid	mm (in)	Ø 9.52 (3/8)	
		Gas		Ø 15.88 (5/8)	
	Method		Flare		
	Pre-charge length		m	30	
	Max. length			50	
	Max. height difference			30	
Operation range		Cooling	°C	-15 to 46	
		Heating		-15 to 24	
Drain hose		Material		LDPE	
		Tip diameter	mm	Ø 13.0 (I. D.), Ø 16.0 to Ø 16.7 (O. D.)	

NOTES:

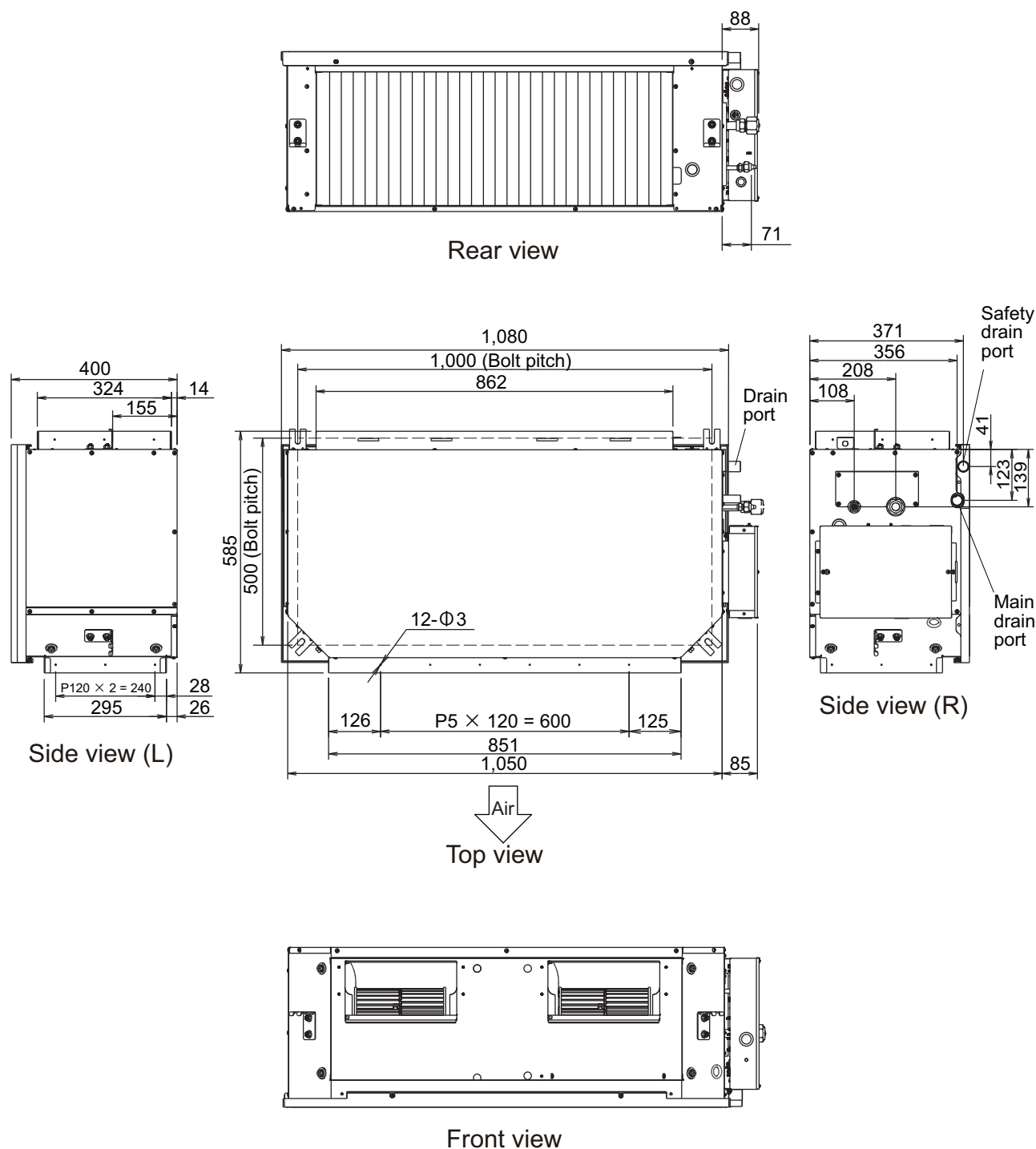
- Specifications are based on the following conditions:
 - Cooling: Indoor temperature of 27 °CDB/19 °CWB, and outdoor temperature of 35 °CDB/24 °CWB.
 - Heating: Indoor temperature of 20 °CDB/15 °CWB, and outdoor temperature of 7 °CDB/6 °CWB.
 - Pipe length: 5.0 m, Height difference: 0 m. (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- *1: Sound pressure level
 - Measured values in manufacturer's anechoic chamber.
 - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.
- This data is based on EN 14511 standard.

2. Dimensions

2-1. Indoor unit

■ Models: ARXG45KHTA and ARXG54KHTA

Unit: mm



■ Installation space requirement

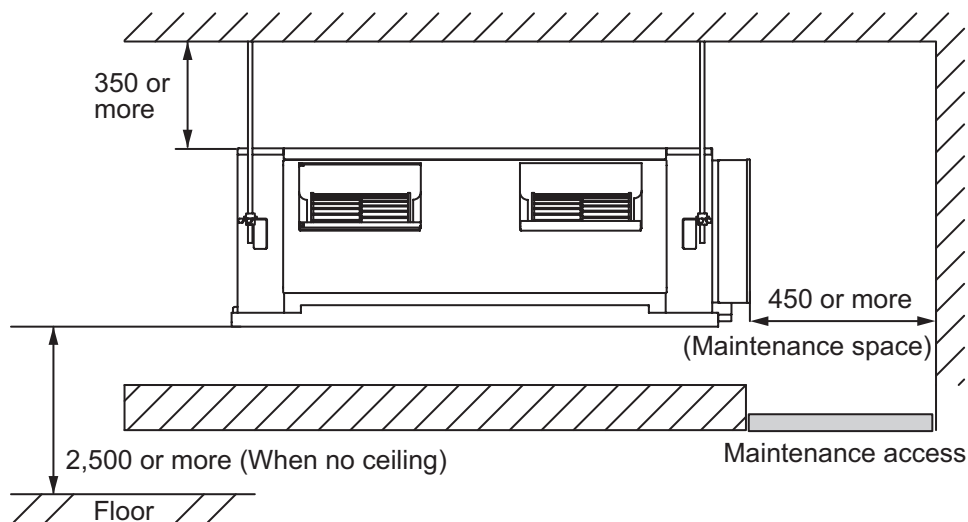
Provide sufficient installation space for product safety.

NOTE: The detailed component shape depends on the model.

● Models: ARXG45KHTA and ARXG54KHTA

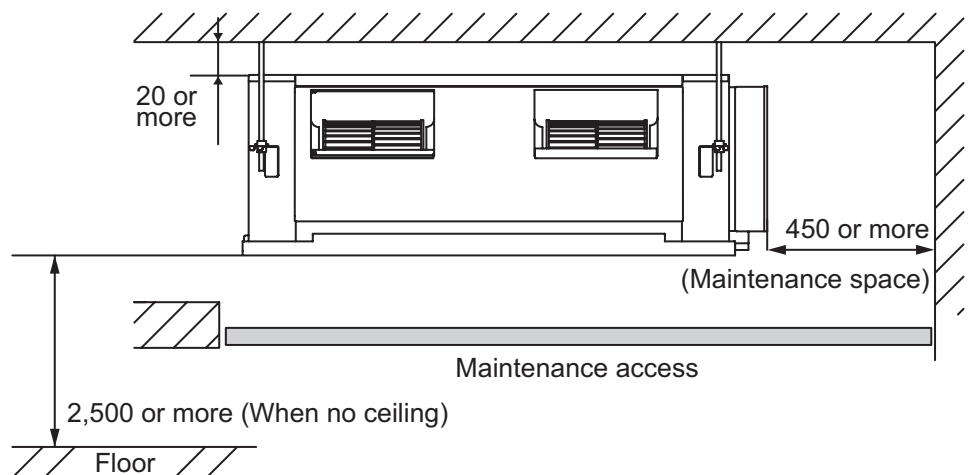
Installation by which maintenance space is made on top of the unit (recommended).

Unit: mm



Installation by which maintenance space is carried out from the bottom of the unit.

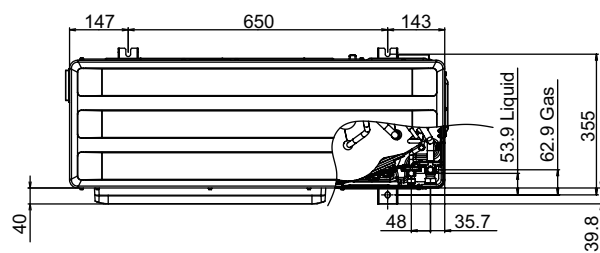
Unit: mm



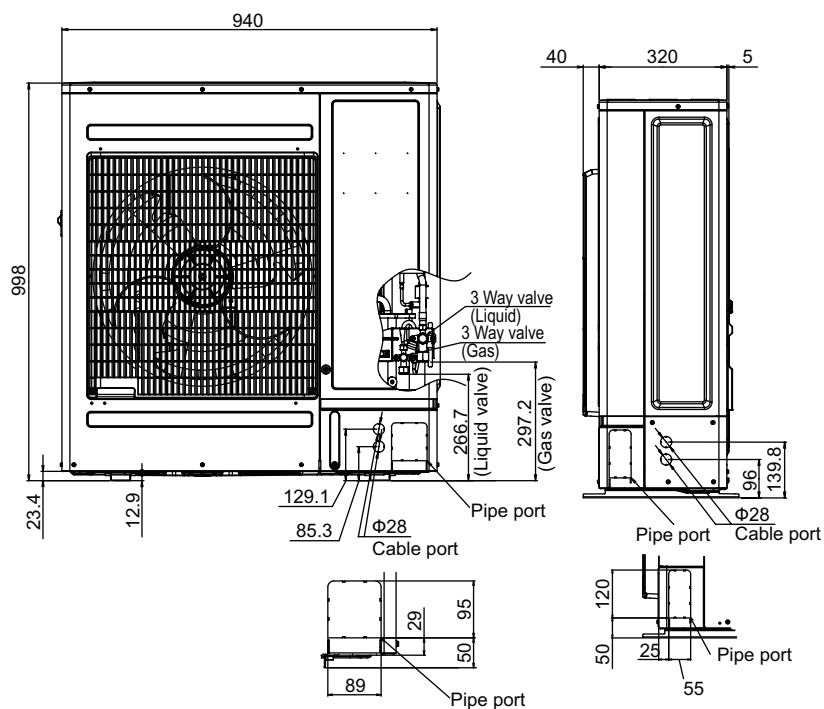
2-2. Outdoor unit

■ Models: AOYG45KRTA and AOYG54KRTA

Unit: mm

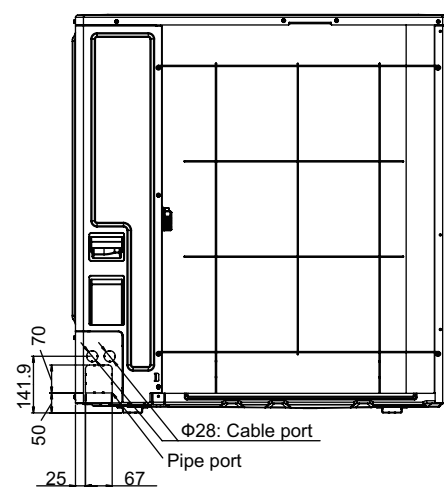


Top view

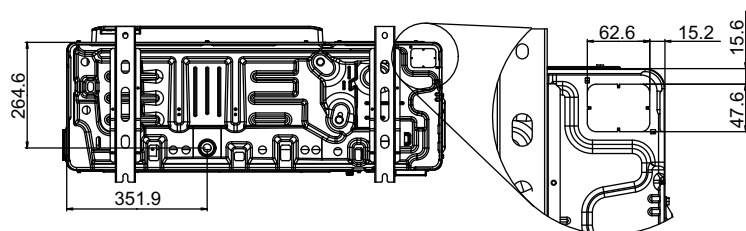


Front view

Side view



Rear view



Bottom view

Pipe & Cable port

2. TECHNICAL DATA AND PARTS LIST

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2. TECHNICAL DATA AND PARTS LIST

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1. Precautions

When you start servicing, pay attention to the following points. For detailed precautions, refer to the installation manual of the products.

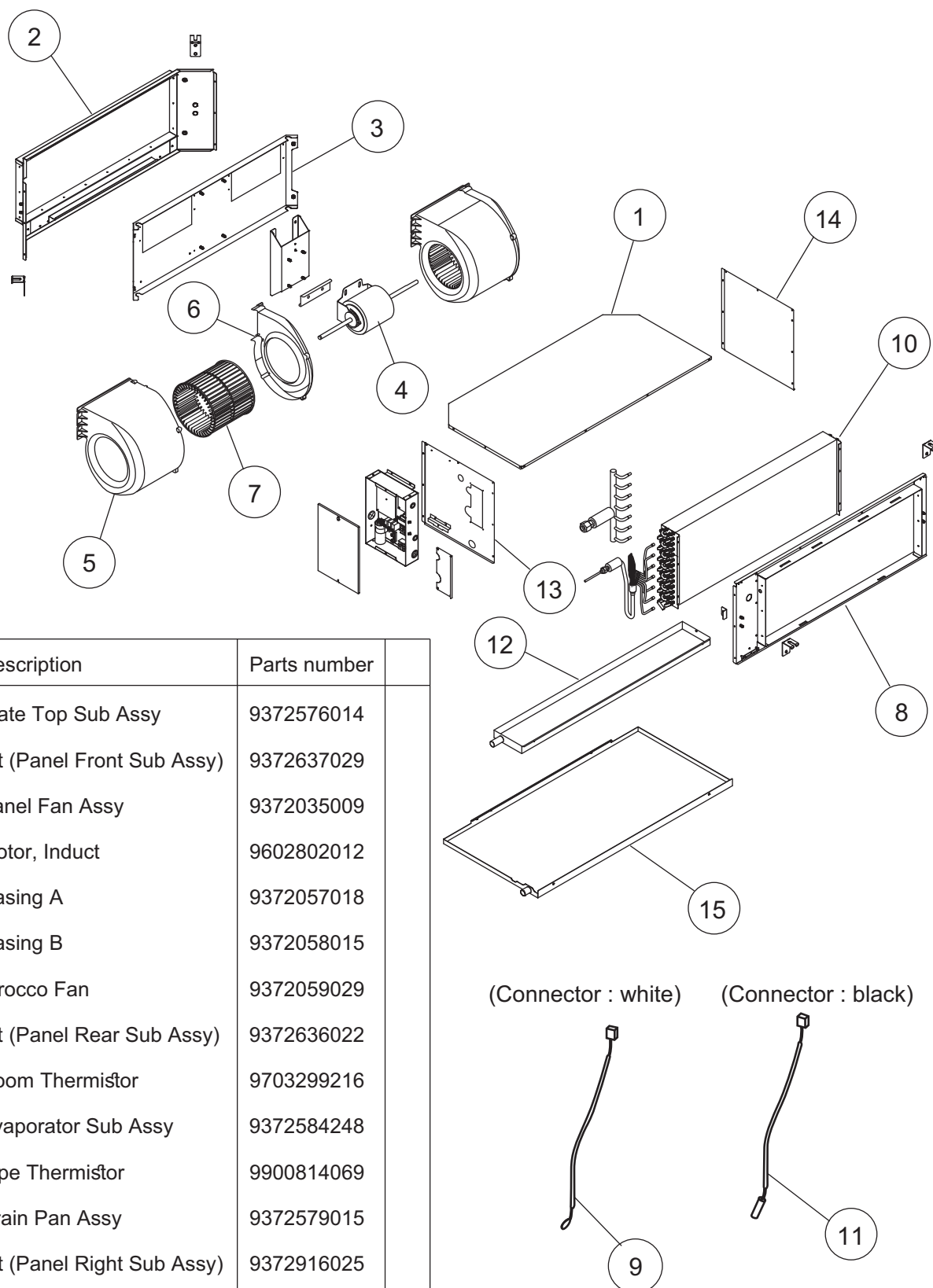
CAUTION

-
- Service personnel
 - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
 - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
 - Servicing shall be performed only as recommended by the manufacturer.
 - Work
 - Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. When repairing the refrigerant system, refer to the precautions written in the installation manual of the products before you start servicing.
 - Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
 - All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out.
 - Work in confined spaces shall be avoided.
 - The area around the workspace shall be sectioned off.
 - Ensure that the conditions within the area have been made safe by control of flammable material.
 - Electric shock may occur. After turning off the power, always wait 5 minutes before touching electrical components.
 - Do not touch the fins of the heat exchanger. Touching the heat exchanger fins could result in damage to the fins or personal injury such as skin rupture.
 - Do not place any other electrical products or household belongings under the product.
 - Condensation dripping from the product might get them wet, and may cause damage or malfunction to the property.
 - Checking for presence of refrigerant
 - The area shall be checked with an appropriate refrigerant leak detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.
 - Ensure that the leak detector being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.
-
- Service parts information and design are subject to change without notice for product improvement.
 - For the latest information of the service parts, refer to our Service Portal.
<https://fujitsu-general.force.com/portal/>
 - Precise figure of the service parts listed in this manual may differ from the actual service parts.

2. Indoor unit parts list

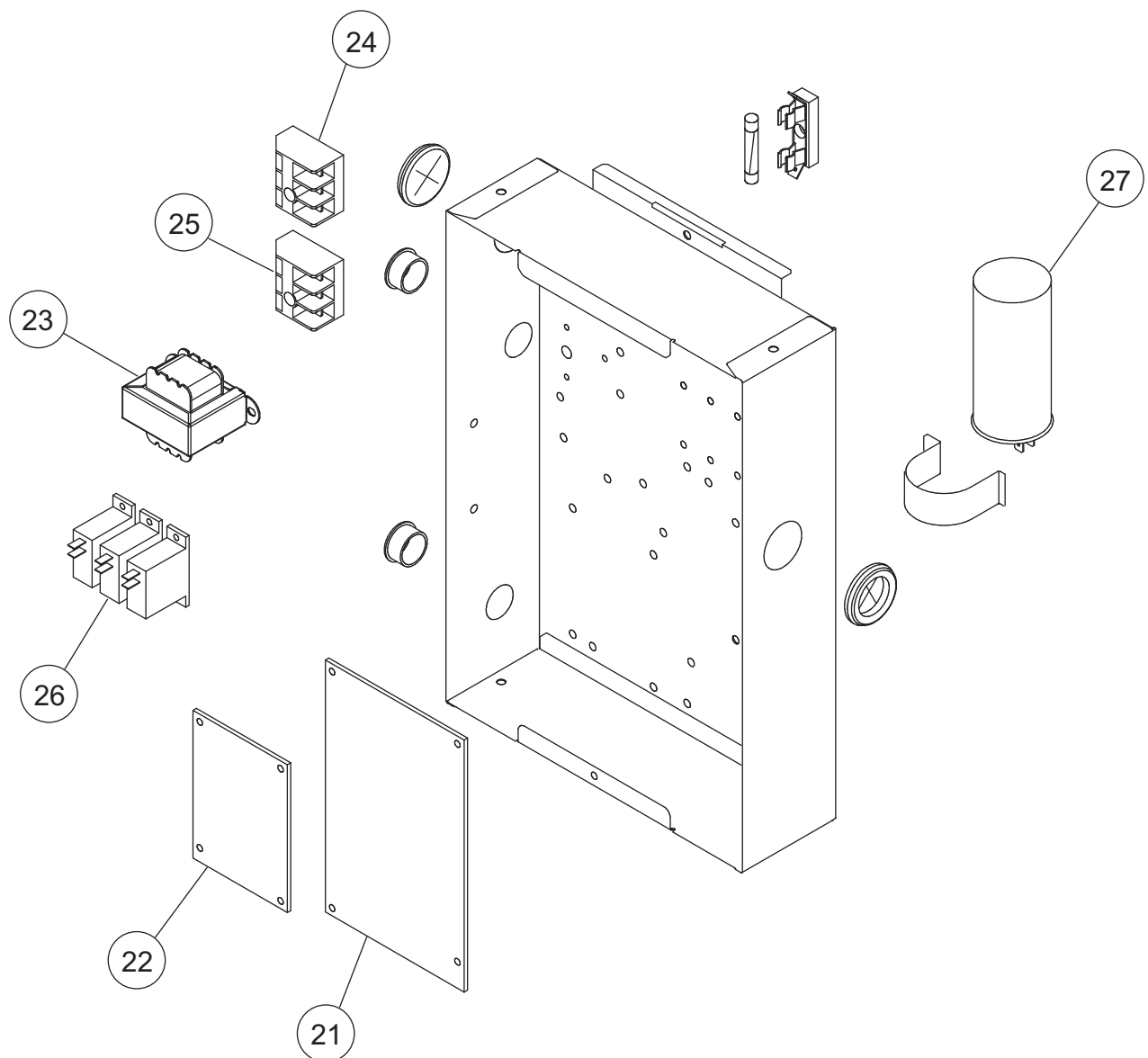
2-1. Models: ARXG45KHTA and ARXG54KHTA

■ Casing and fan



Ref.	Description	Parts number
1	Plate Top Sub Assy	9372576014
2	Kit (Panel Front Sub Assy)	9372637029
3	Panel Fan Assy	9372035009
4	Motor, Induct	9602802012
5	Casing A	9372057018
6	Casing B	9372058015
7	Sirocco Fan	9372059029
8	Kit (Panel Rear Sub Assy)	9372636022
9	Room Thermistor	9703299216
10	Evaporator Sub Assy	9372584248
11	Pipe Thermistor	9900814069
12	Drain Pan Assy	9372579015
13	Kit (Panel Right Sub Assy)	9372916025
14	Kit (Panel Left Sub Assy)	9372581018
15	Drain Pan S Sub Assy	9372582015

■ Main PC board

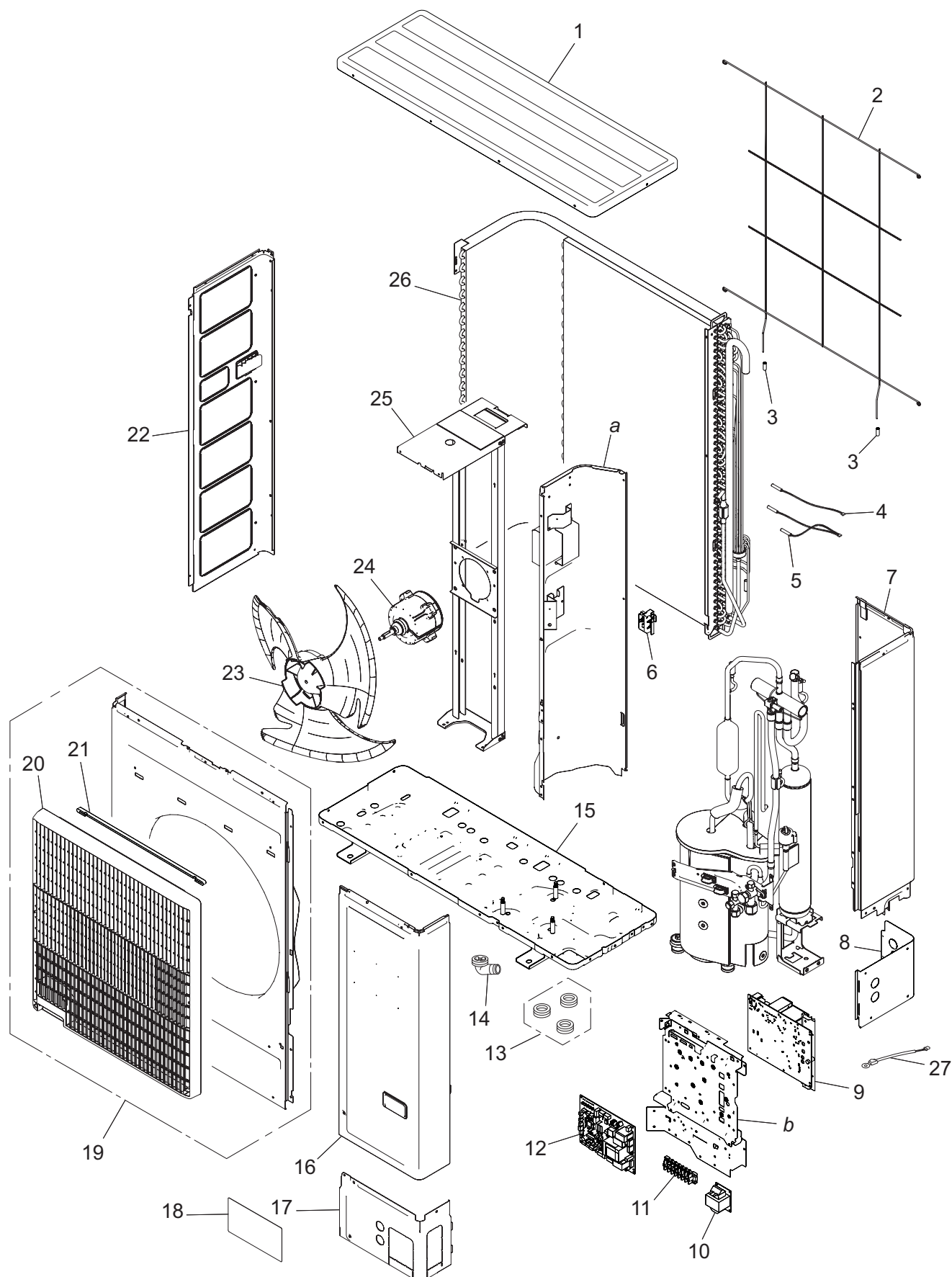


Ref.	Description	Parts number	
21	Power Supply PCB	9705668119	
22	Main PCB (45)	9705246355	
22	Main PCB (54)	9705246348	
23	Transformer (Power)	9704129017	
24	Terminal 3P	9703345012	
25	Terminal 3P	9306489045	
26	Relay	9900294014	
27	Capacitor, Plastic	9900269111	

3. Outdoor unit parts list

3-1. Models: AOYG45KRTA and AOYG54KRTA

■ Exterior parts and chassis



Item no.	Part no.	Part name	Service part
1	9383880001	Top panel assy	◆
2	9381013005	Protective net	◆
3	9375361013	Net rubber	◆
4	9900984038	Thermistor (Heat exchanger)	◆
5	9900727154	Thermistor assy	◆
6	9383607004	Thermistor holder	◆
7	9383874017	Right panel sub assy	◆
8	9383879005	Pipe cover (Rear)	◆
9	9709684146	Inverter PCB	◆
10	9900634025	Reactor assy	◆
11	9901053016	Terminal	◆
12	9711433077	Main PCB (45 model)	◆
	9711433084	Main PCB (54 model)	◆
13	313166024302	Drain cap	◆
14	9303029015	Drain assy	◆
15	9350255009	Base assy	◆
16	9383876011	Service panel sub assy	◆
17	9383878008	Pipe cover (Front)	◆
18	—	Emblem rear	Not available
19	9383863011	Front panel assy	◆
20	9383604003	Blow grille	◆
21	9383689000	Blow grille insulation	◆
22	9383882012	Left panel sub assy	◆
23	9383336003	Propeller fan	◆
24	9603733018	DC fan motor	◆
25	9383862014	Motor bracket assy	◆
26	9374420605	Condenser sub assy	◆
27	9901031014	Thermistor (Heat sink)	◆
<i>a</i>	—	Separate wall assy	—
<i>b</i>	—	Control box unit	—

TECHNICAL DATA AND PARTS LIST


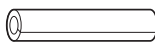
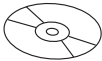



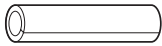


Item no.	Part no.	Part name	Service part
50	9383858017	Sound insulation unit	◆
51	9900565091	Thermistor (Outdoor temp.)	◆
52	9900186029	Pressure switch	◆
53	9374425624	4-way valve assy	◆
54	9970194016	Solenoid	◆
55	9970158018	Sensor	◆
56	9384848000	Accumulator assy	◆
57	9970209000	Expansion valve coil	◆
58	9370947311	Expansion valve assy	◆
59	9379079013	3-way valve assy	◆
60	9377958037	3-way valve assy	◆
61	9900985028	Thermistor (Compressor)	◆
62	9379179089	Rubber washer F	◆
63	9383851131	Compressor unit	◆
<i>a</i>	—	Thermistor spring	—
<i>b</i>	—	Joint pipe D	—
<i>c</i>	—	Wiring fixation unit	—

4. Accessories





4-1. Indoor unit

■ Models: ARXG45KHTA and ARXG54KHTA

Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Operation manual		1	Coupler heat insulation (small)		1
Operating manual (CD-ROM)		1	Special nut A (large flange)		4
Installation manual		1	Special nut B (small flange)		4
Coupler heat insulation (large)		1			

4-2. Outdoor unit

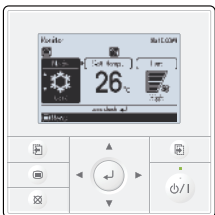
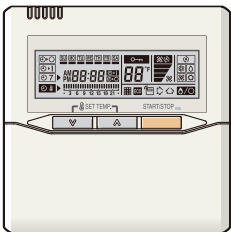

■ Models: AOYG45KRTA and AOYG54KRTA

Part name	Exterior	Qty	Part name	Exterior	Qty
Installation manual		1	Drain cap		3
Drain pipe		1	One-touch bush		2

5. Optional parts

5-1. Indoor unit

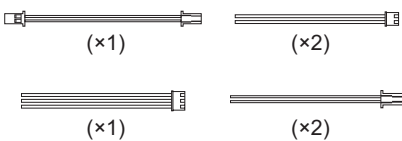

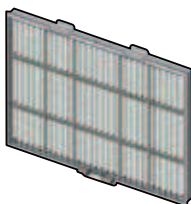
■ Controllers





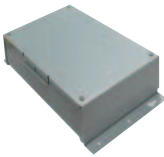

Exterior	Part name	Model name	Summary
	Wired Remote Controller	UTY-RVNYM	Large and full-dot liquid crystal screen, wide and large keys easy to press, user-intuitive arrow key. Wire type: Polar 3-wire
	Wired Remote Controller	UTY-RNNYM	Room temperature can be controlled by detecting the temperature accurately with thermo sensor. Wire type: Polar 3-wire
	Simple Remote Controller	UTY-RSNYM	Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Polar 3-wire

NOTES:

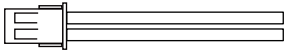
- Available functions may differ by the remote controller. For details, refer to the operation manual.
- When using the group controlling system of the Wired Remote Controller, using WLAN Adapter is prohibited.

■ Others

Exterior	Part name	Model name	Summary
 (×1) (×2) (×1) (×2)	External connect kit	UTD-ECS5A	Use to connect with various peripheral devices and air conditioner PCB. (Set of 6)
	Remote Sensor Unit	UTY-XSZX	Thermo-sensor for sensing the temperature of arbitrary place in the room.
	Long-life Filter	UTD-LF60KA	Long-life Filter can be mounted to the indoor unit.

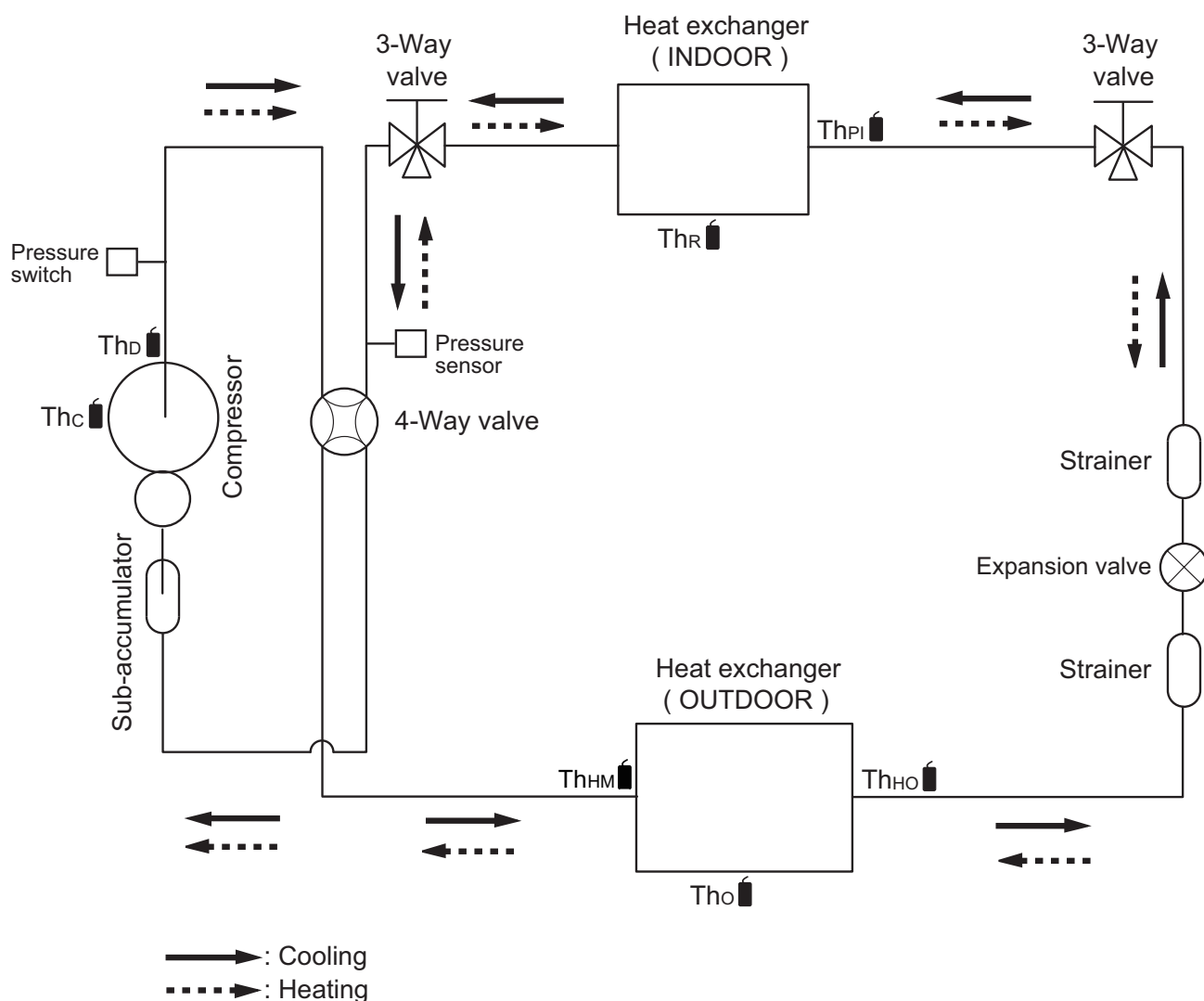
Exterior	Part name	Model name	Summary
	WLAN Adapter	UTY-TFNXZ1	Remotely manage an air conditioning system using mobile devices such as smartphones and tablets. Appropriate application for each region is required to use this option. For details, contact FGL sales company. The following service part is available for the attached wire replacement. <ul style="list-style-type: none"> Wire with connector (Service part No.: 9705932012)
	Modbus Converter	UTY-VMSX	For connection between indoor unit with UART interface and a Modbus open network.
	KNX Converter	UTY-VKSX	For connection between indoor unit with UART interface and a KNX open network.
	Network Converter	UTY-VTGX	This converter is required when connecting single split system to VRF network system.
	Network Converter (AC power supply)	UTY-VTGXV	This converter is required when connecting single split system to VRF network system.
	External Switch Controller	UTY-TERX	Air conditioner switching can be controlled by connecting other external sensor switches.

5-2. Outdoor unit

Exterior	Part name	Model name	Summary
	External Connect Kit	UTY-XWZXZ3	Use to operate the external input and output functions of outdoor unit.

6. Refrigerant system diagrams

6-1. Models: AOYG45KRTA and AOYG54KRTA



Th_c : Thermistor (Compressor temperature)

Th_D : Thermistor (Discharge temperature)

Th_{HM} : Thermistor (Heat Exchanger Med temperature)

Th_o : Thermistor (Outdoor temperature)

Th_{HO} : Thermistor (Heat Exchanger Out temperature)

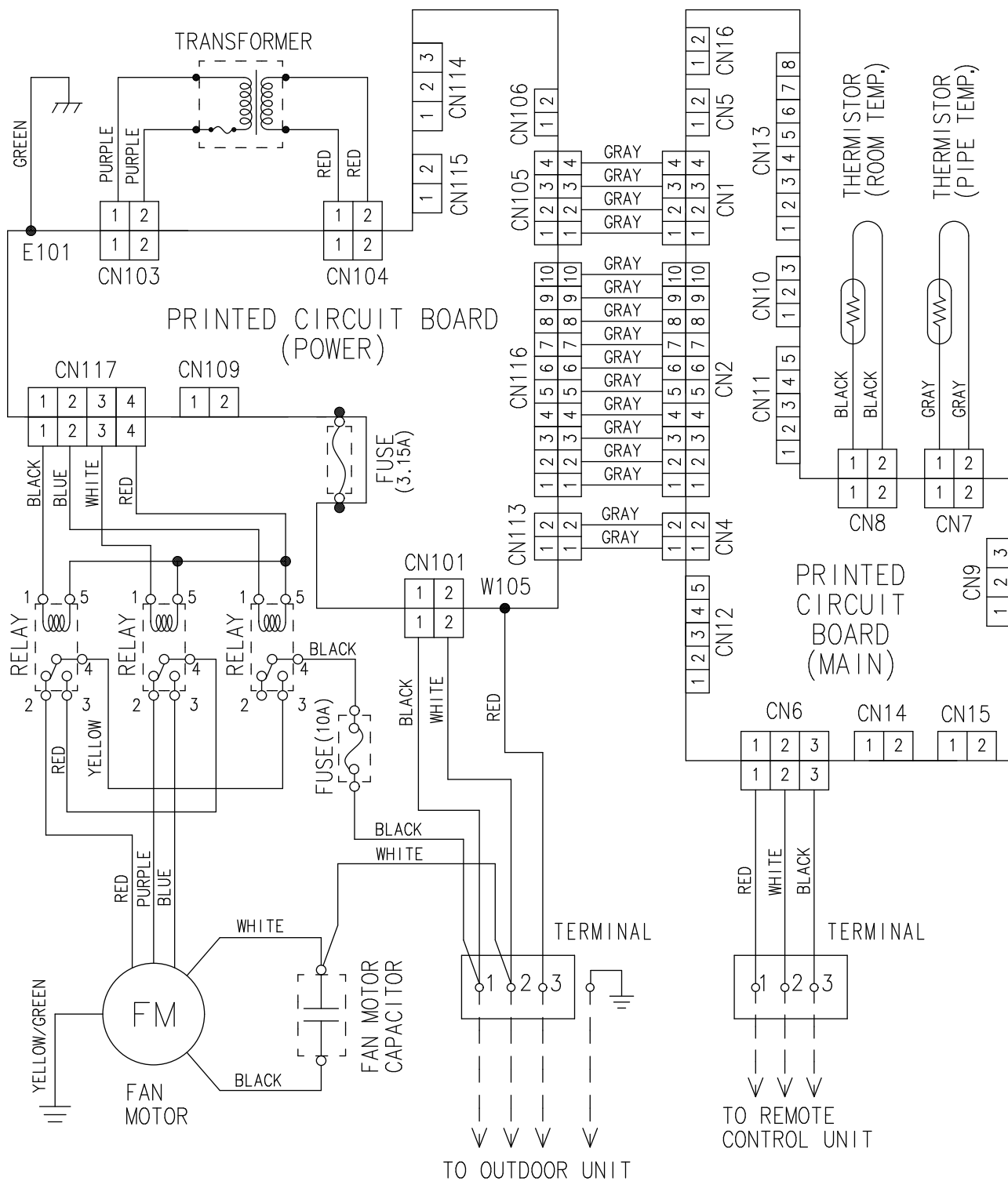
Th_R : Thermistor (Room temperature)

Th_{PI} : Thermistor (Pipe temperature)

7. Wiring diagrams

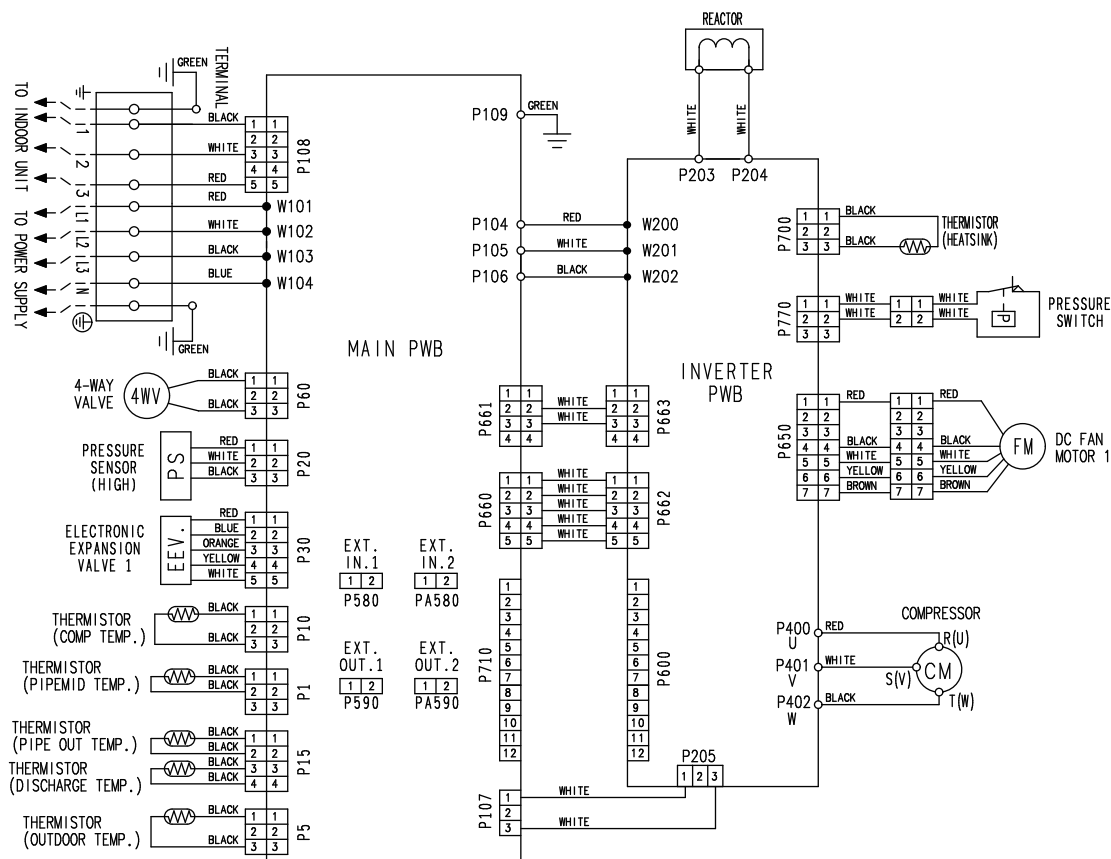
7-1. Indoor unit

Models: ARXG45KHTA and ARXG54KHTA



7-2. Outdoor unit

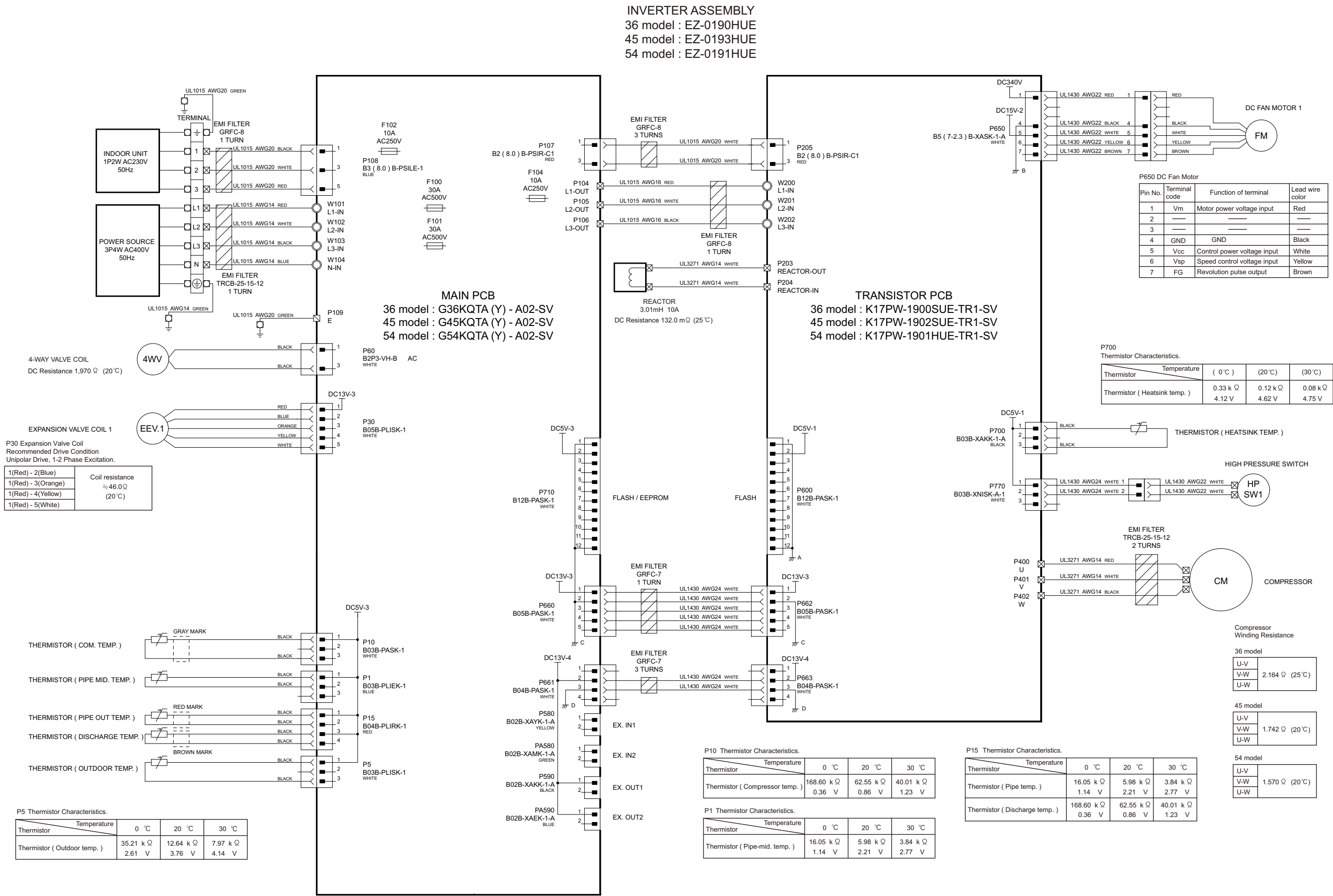
Models: AOYG45KRTA and AOYG54KRTA



8-2. Models: AOYG45KRTA and AOYG54KRTA

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST



3. TROUBLESHOOTING

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3. TROUBLESHOOTING

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1. Error code

When a problem occurs in the system or the connected device, the error content is notified by displaying the code.

NOTE: This function is only available in a system with indoor or IR receiver units equipped with indicator lamps to show the error content.

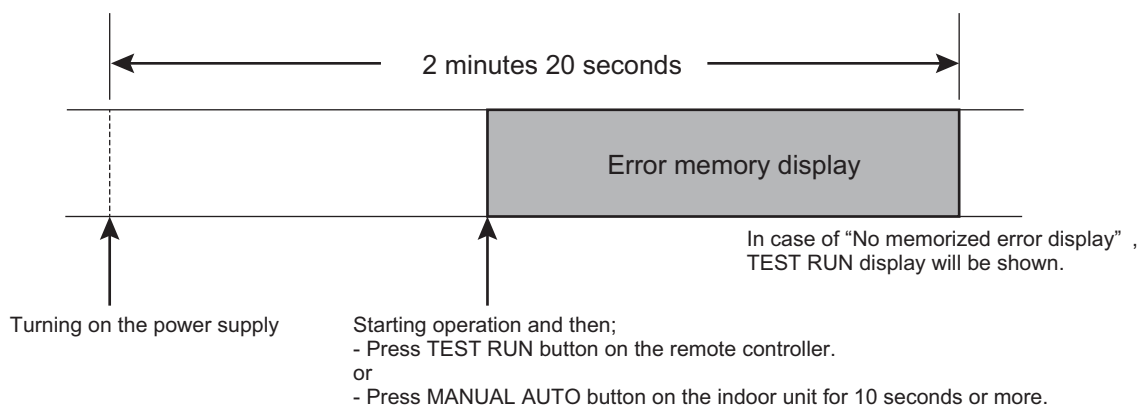
Errors, once displayed, will be automatically stored in the PC board of the indoor unit. Even if the power is disconnected, the memory containing the error history will not be erased.

If another error occurs later, the stored error memory will be updated automatically and replaced with the new one. (Previous error will be erased.)

1-1. How to check the error memory

When an error occurs, the operation lamp (Green) and the timer lamp (Orange) indicate the error content by blinking. To check the error memory, follow the procedures below.

1. Stop the operation of the air conditioner, and then disconnect the power supply.
2. Reconnect the power supply.
3. In one of the following two methods, the memorized error is only displayed during the “3 minutes ST”^{*} state period.
 - Start the operation and then press the TEST RUN button on the remote controller.
 - Press the MANUAL AUTO button on the indoor unit for 10 seconds or more.



^{*}: The “3 minutes ST” period lasts 2 minutes and 20 seconds after turning on the power supply.

1-2. How to erase the error memory

The error memory can be erased in one of the following two methods.

- Manual erase: Pressing the MANUAL AUTO button on the indoor unit while the “Error memory display” is being shown. (Short beep emits for about 3 seconds.)
- Automatic erase: After continuing the normal operation of the air conditioner without error for 2 hours or longer after displaying the error memory as described in [How to check the error memory](#). (Except FAN operation mode.)

1-3. Error code table (Wired remote controller)

The operation, timer, and economy indicators operate according to the error contents.

For confirmation of the error contents, refer the flashing pattern as follows.

Error contents	Wired remote controller display
E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)	11
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)	11
E: 12. Wired remote controller communication error (Indoor unit)	12
E: 15. Automatic air flow adjustment error (Indoor unit)	15
E: 18. External communication error (Indoor unit)	18
E: 23. Combination error (Outdoor unit)	23
E: 32. Indoor unit main PCB error (Indoor unit)	32
E: 33. Indoor unit motor electricity consumption detection error (Indoor unit)	33
E: 35. MANUAL AUTO button error (Indoor unit)	35
E: 39. Indoor unit power supply error for fan motor (Indoor unit)	39
E: 3A. Indoor unit communication circuit (wired remote controller) error	3A
E: 41. Room temperature sensor error (Indoor unit)	41
E: 42. Indoor unit heat exchanger sensor error (Indoor unit)	42
E: 51. Indoor unit fan motor rotation speed error (Indoor unit)	51
E: 53. Drain pump error (Indoor unit)	53
E: 62. Outdoor unit main PCB error (Outdoor unit)	62
E: 63. Inverter error (Outdoor unit)	63
E: 64. PFC circuit error (Outdoor unit)	64
E: 65. Trip terminal L error (Outdoor unit)	65
E: 71. Discharge thermistor error (Outdoor unit)	71
E: 72. Compressor thermistor error (Outdoor unit)	72
E: 73. Heat exchanger (Middle/Outlet) temperature thermistor error (Outdoor unit)	73
E: 74. Outdoor temperature thermistor error (Outdoor unit)	74
E: 77. Heat sink thermistor error (Outdoor unit)	77
E: 84. Current sensor error (Outdoor unit)	84
E: 86. Pressure sensor error (Outdoor unit)	86
E: 94. Trip detection (Outdoor unit)	94
E: 95. Compressor motor control error (Outdoor unit)	95
E: 97. Outdoor unit fan motor error (Outdoor unit)	97
E: 99. 4-way valve error (Outdoor unit)	99
E: A1. Discharge temperature error (Outdoor unit)	A1
E: A3. Compressor temperature error (Outdoor unit)	A3
E: AC. Heat sink temperature error (Outdoor unit)	AC

1-4. Error code table (Outdoor unit: for 45/54 model only)

The operation status is determined by the lighting up and blinking of the LED lamp.

After check that ERROR LED lamp blinks, press the ENTER button once.

NOTE: For the positions of LED lamp and buttons, refer to "Function settings for outdoor unit" in Chapter 5. FIELD WORKING on page 05-6.

Error contents	POWER/ MODE	ERROR	PUMP DOWN	LOW NOISE		PEAK CUT		
			L1	L2	L3	L4	L5	L6
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit) (Occurs immediately after starting operation)	■ 2	●	■ 1	■ 1	○	○	●	●
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit) (Occurs during operation)	■ 2	●	■ 1	■ 1	○	●	○	○
E: 12. Wired remote controller communication error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 15. Automatic air flow adjustment error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 18. External communication error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 23. Combination error (Outdoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 32. Indoor unit main PCB error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 33. Indoor unit motor electricity consumption detection error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 35. MANUAL AUTO button error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 39. Indoor unit power supply error for fan motor (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 3A. Indoor unit communication circuit (wired remote controller) error	■ 2	●	■ 5	■ 15	○	○	○	●
E: 41. Room temperature sensor error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 42. Indoor unit heat exchanger sensor error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 51. Indoor unit fan motor rotation speed error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 53. Drain pump error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 62. Outdoor unit main PCB error (Outdoor unit)	■ 2	●	■ 6	■ 2	○	○	○	●
E: 63. Inverter error (Outdoor unit)	■ 2	●	■ 6	■ 3	○	○	○	●
E: 65. Trip terminal L error (Outdoor unit)	■ 2	●	■ 6	■ 5	○	○	●	●
E: 71. Discharge thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 1	○	○	○	●
E: 72. Compressor thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 2	○	○	○	●
E: 73. Heat exchanger (Middle/Outlet) temperature thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 3	○	○	●	○
E: 74. Outdoor temperature thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 4	○	○	○	●

Error contents	POWER/ MODE	ERROR	PUMP DOWN	LOW NOISE		PEAK CUT		
			L1	L2	L3	L4	L5	L6
E: 77. Heat sink thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 7	○	○	○	●
E: 84. Current sensor error (Outdoor unit)	■ 2	●	■ 8	■ 4	○	○	○	●
E: 86. Pressure sensor error (Outdoor unit)	■ 2	●	■ 8	■ 6	○	●	●	○
E: 94. Trip detection (Outdoor unit)	■ 2	●	■ 9	■ 4	○	○	○	●
E: 95. Compressor motor control error (Outdoor unit)	■ 2	●	■ 9	■ 5	○	○	○	●
E: 97. Outdoor unit fan motor error (Outdoor unit)	■ 2	●	■ 9	■ 7	○	○	●	●
E: 99. 4-way valve error (Outdoor unit)	■ 2	●	■ 9	■ 9	○	○	○	●
E: A1. Discharge temperature error (Outdoor unit)	■ 2	●	■ 10	■ 1	○	○	○	●
E: A3. Compressor temperature error (Outdoor unit)	■ 2	●	■ 10	■ 3	○	○	○	●
E: AC. Heat sink temperature error (Outdoor unit)	■ 2	●	■ 10	■ 12	○	○	●	●

● : Light on ○ : Light off ■ (n) : n Times blinking

2. Troubleshooting with error code

2-1. E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 11
Detective actuator	Outdoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Outdoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 3. Check the voltage of power supply

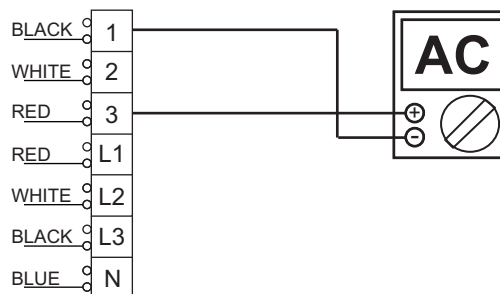
Check the voltage of power supply

Check if AC 198 V (AC 220 V -10%) to AC 264 V (AC 240 V +10%) appears at outdoor unit terminal L - N.



Check point 4. Check serial signal (Reverse transfer signal)

Check serial signal (Reverse transfer signal)



- Check if indicated value swings between AC 90 V and AC 270 V at the outdoor unit terminal 1 —3.
- If it is abnormal, check the parts below.
 - Outdoor unit fan motor
- If outdoor fan motor is abnormal, replace outdoor unit fan motor and main PCB.
- If the checked parts are normal, replace the main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-2. E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)

Indicator	Wired remote controller	Error code	E: 11
Detective actuator	Indoor unit	Main PCB	When the outdoor unit cannot receive the serial signal from indoor unit more than 10 seconds.
Forecast of cause			Connection failure
			External cause
			Main PCB failure

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 3. Check the voltage of power supply

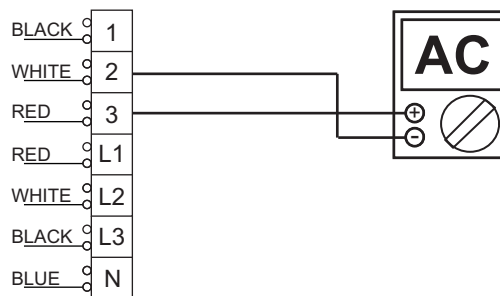
Check the voltage of power supply

Check if AC 198 V (AC 220 V -10%) to AC 264 V (AC 240 V +10%) appears at outdoor unit terminal L - N.



Check point 4. Check serial signal (Forward transfer signal)

Check serial signal (Forward transfer signal)



- Check if indicated value swings between AC 30 V and AC 130 V at outdoor unit terminal 2—3.
- If it is abnormal, replace main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-3. E: 12. Wired remote controller communication error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 12
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the signal from wired remote controller more than following time during normal operation. <ul style="list-style-type: none">3-wire type: 1 minute2-wire type: 2.5 minutes
	Wired remote control		
Forecast of cause			Terminal connection abnormal
			Wired remote control failure
			Main PCB failure

Check point 1. Check the connection of terminal

After turning off the power, check & correct the followings.

- Check the connection of terminal between wired remote controller and indoor unit, and check if there is a disconnection of the cable.



Check Point 1-2 : Check Wired remote controller and main PCB

Check voltage at CN14 of main PCB (terminal 1—3, terminal 1—2). (Power supply to the remote controller)

Upon correcting the removed connector or mis-wiring, reset the power.



- If it is DC 13 V, remote controller is failure. (Main PCB is normal)
 - Replace remote control
- If it is DC 0 V, main PCB is failure. (Check remote controller once again)
 - Replace main PCB



End

Check Point 2 : Wire installation wrong remote controller group setting

- Wrong wire connection in remote controller group (Please refer to the installation manual)
- The number of connecting indoor unit and remote controller in one remote controller group were less than 32 units.



Check Point 2-1 : Check Indoor unit main PCB

- Check if main PCB damage
- Change main PCB and check the error after setting remote controller address



End

2-4. E: 15. Automatic air flow adjustment error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 15
Detective actuator	Indoor unit	Main PCB	<ul style="list-style-type: none"> On automatic airflow adjustment operation, when the fan speed other than 0rpm is detected at the 0rpm operation. On automatic airflow adjustment operation, when the fan speed is not reach the target speed, after 2 minutes from the fan started. On automatic airflow adjustment operation operation, when the 750 W of input power is detected.
Forecast of cause			Fan rotation failure
			Fan motor winding open
			Indoor unit main PCB

Check point 1. Check the rotation of fan

Rotate the fan by hand when the operation is off. (Check if fan is caught, drop off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around the motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat.)
→ Upon the temperature coming down, restart operation.



Check point 3. Check indoor unit fan motor

Check indoor unit fan motor. (Refer to indoor unit fan motor in ["Service parts information"](#) on page 03-50.)
→ If indoor unit fan motor is abnormal, replace it.



Check point 4. Replace main PCB

If check point 1-3 does not improve the symptom, change main PCB.



End

2-5. E: 18. External communication error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 18
Detective actuator	Indoor unit	External communication error	After receiving a signal from the external input and output PCB, the same signal has not been received for 15 seconds.
Forecast of cause			Connection failure
			WLAN Adapter failure
			Main PCB

Check point 1. Check the connection

- Check any loose or removed connection between the main PCB to the WLAN Adapter.
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".
- Check the connection condition on the WLAN Adapter and the main PCB (If there is loose connector, open cable or mis-wiring.)



Check point 2. Replace the WLAN Adapter

If check point 1 do not improve the symptom, change WLAN Adapter.



Check point 3. Replace the main PCB

If check point 2 do not improve the symptom, replace the main PCB.



End

2-6. E: 23. Combination error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 23
Detective actuator	Indoor unit	The outdoor unit receives the serial signal of applied refrigerant information from indoor unit.	
Forecast of cause			Incorrect indoor unit is selected.

Check point 1. Check the type of indoor unit

- Check the type of the connected indoor unit.
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANAL".



Check point 2. Replace the main PCB

If check point 1 do not improve the symptom, replace the main PCB of the outdoor unit.



End

2-7. E: 32. Indoor unit main PCB error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 32
Detective actuator	Indoor unit	Main PCB	When power is on and there is some below case. 1. When model information of EEPROM is incorrect. 2. When the access to EEPROM failed.
Forecast of cause			External cause
			Defective connection of electrical components
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check Indoor unit electrical components

- Check all connectors. (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.



Check point 3. Replace the main PCB

Replace the main PCB.



End

Check point 1-2. Check external cause such as noise

- Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

NOTE: EEPROM

EEPROM (Electrically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if the power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it cannot change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

2-8. E: 33. Indoor unit motor electricity consumption detection error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 33
Detective actuator	Indoor unit motor electricity consumption detection		When the voltage value or the current value of the motor go beyond the limits
Forecast of cause			Fan motor failure
			Main PCB failure

Check point 1. Check the rotation of fan

Rotate the fan by hand when the operation is off. (Check if fan is caught, drop off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around the motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat.)
→ Upon the temperature coming down, restart operation.



Check point 3. Check indoor unit fan motor

Check indoor unit fan motor. (Refer to indoor unit fan motor in ["Service parts information"](#) on page 03-50.)
→ If indoor unit fan motor is abnormal, replace it.



Check point 4. Replace the main PCB

If check point 1-3 does not improve the symptom, replace the main PCB.



End

2-9. E: 35. MANUAL AUTO button error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 35
Detective actuator	Indoor unit controller PCB		When the MANUAL AUTO button becomes on for consecutive 60 or more seconds.
	Indicator PCB		
	Manual auto switch		
Forecast of cause			MANUAL AUTO button failure
			Controller PCB and indicator PCB failure

Check point 1. Check the MANUAL AUTO button

- Check if MANUAL AUTO button is kept pressed.
- Check ON/OFF switching operation by using a meter.



If MANUAL AUTO button is disabled (ON/OFF switching), replace it.



Check point 2. Replace the main PCB and indicator PCB

If Check Point 1 does not improve the symptom, replace the main PCB and indicator PCB.



End

2-10. E: 39. Indoor unit power supply error for fan motor (Indoor unit)

Indicator	Wired remote controller	Error code	E: 39
Detective actuator	Indoor unit main PCB		<ul style="list-style-type: none"> When a momentary power cut off When do not start fan motor
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace the main PCB

If check point 1 to 2 do not improve the symptom, replace the main PCB.



End

2-11. E: 3A. Indoor unit communication circuit (wired remote controller) error

Indicator	Wired remote controller	Error code	E: 3A
Detective actuator	Wired remote controller (2-wire)		Detect the communication error of microcomputer and communication PCB.
	Indoor unit controller PCB circuit		
Forecast of cause			Communication PCB defective
			Indoor unit main PCB defective

Check point 1. Check the connection of terminal

- After turning off the power supply, check and correct the followings
Indoor unit - Check the connection the communication PCB and the main PCB



Check Point 2 : Replace the communication PCB

If the Check point 1 is ok, replace the communication PCB



Check Point 3 : Replace the main PCB

If condition is doesn't change, replace the main PCB



End

2-12. E: 41. Room temperature sensor error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 41
Detective actuator	Indoor unit main PCB	Room temperature thermistor is open or short is detected always.	
	Room temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

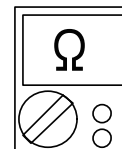
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.

(CN8)

If the voltage does not appear, replace main PCB.



End

2-13. E: 42. Indoor unit heat exchanger sensor error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 42
Detective actuator	Indoor unit main PCB		When heat exchanger temperature thermistor open or short circuit is detected.
	Heat exchanger temperature thermistor		
Forecast of cause			Connector connection failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

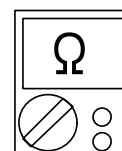
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the heat exchanger thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.
(CN32)

If the voltage does not appear, replace main PCB.



End

2-14. E: 51. Indoor unit fan motor rotation speed error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 51
Detective actuator	Indoor unit	Main PCB	When the fan motor feed back rotation value which is detecting on the main PCB becomes 0 and lasts for more than 1 minute at motor operation condition. Or, when the feed back rotation value continues at 1/ 3 of target value for more than 1 minute.
		Fan motor	
Forecast of cause			Fan rotation failure
			Fan motor winding open
			Motor protection by ambient temperature increase
			Capacitor failure
			Main PCB failure

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check motor winding

Check Indoor unit fan motor. (Refer to indoor unit fan motor in ["Service parts information"](#) on page 03-50.)
→ If fan motor is abnormal, replace it.



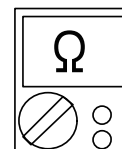
Check point 3. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.



Check point 4. Check motor capacitor

Check continuity of motor capacitor.
→ If it is shorted, replace the capacitor.



Check point 5. Replace main PCB

If Check Point 1 to 4 do not improve the symptom, replace main PCB.



End

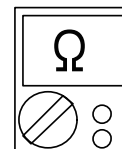
2-15. E: 53. Drain pump error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 53
Detective actuator	Indoor unit main PCB		When Float switch is ON for more than 3 minutes.
	Float switch		
Forecast of cause			Float switch failure
			Shorted connector/wire failure
			Main PCB failure
			Drain pump failure
			Hose clogging

Check point 1. Check float switch

- Check operation of float switch. (any blocking by dust, etc.)
- Remove float switch and check ON/OFF switching operation by using a meter.

-> If float switch is abnormal, replace it.



Check point 2. Check connector and wire

Check loose contact of CN9 and shorted wire (pinched wire).
-> Replace float switch if the wire is abnormal



Check point 3. Check drain hose

Check drain hose.
-> If there is hose clogging. Please clear the clog.



Check point 4. Replace drain pump

If check point 1 to 3 do not improve the symptom, replace drain pump.



Check point 5. Replace main PCB

If check point 4 do not improve the symptom, replace main PCB.



End

2-16. E: 62. Outdoor unit main PCB error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 62
Detective actuator	Outdoor unit	Main PCB	Access to EEPROM failed due to some cause after outdoor unit started.
Forecast of cause			External cause (Noise, temporary open, voltage drop)
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to ["Check point 1-2"](#).



Check point 2. Replace the main PCB

Replace the main PCB.



End

Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.



End

2-17. E: 63. Inverter error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 63
Detective actuator	Outdoor unit	Inverter PCB	Error information received from inverter PCB
Forecast of cause			External cause
			Power supply to inverter PCB wiring disconnection or open
			Inverter PCB failure

Check point 1. Turn the power on again?

Error displayed again?

If no, go to ["Check point 1-2"](#).



Check point 2. Check the wiring (power supply to inverter PCB)

- Connector and wiring connection state check
- Cable open check



Check point 3. Replace inverter PCB

Replace inverter PCB



End

Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.



End

2-18. E: 64. PFC circuit error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 64
Detective actuator	Outdoor unit	Main PCB	<ul style="list-style-type: none"> When inverter input DC voltage is higher than 420 V for over 3 seconds, the compressor stops. If the same operation is repeated 5 times, the compressor stops permanently.
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace the main PCB

If check point 1 to 2 do not improve the symptom, replace the main PCB.



End

2-19. E: 65. Trip terminal L error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 65
Detective actuator	Outdoor unit	Main PCB	When the signal from FO terminal of IPM is "L" (0 V) during the compressor stopping.
Forecast of cause			Main PCB failure

Check point 1. Check main PCB

Replace the outdoor unit main PCB.



End

2-20. E: 71. Discharge thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 71
Detective actuator	Outdoor unit main PCB	When discharge pipe temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Discharge pipe temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

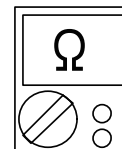
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the discharge temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.



If the voltage does not appear, replace main PCB.



End

2-21. E: 72. Compressor thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 72
Detective actuator	Outdoor unit main PCB	When compressor temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Compressor temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

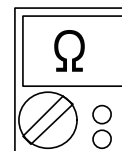
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the compressor thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.



If the voltage does not appear, replace main PCB.



End

2-22. E: 73. Heat exchanger (Middle/Outlet) temperature thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 73
Detective actuator	Heat exchanger liquid temperature thermistor	• Heat exchanger liquid temperature thermistor short or open detected • Heat exchanger middle temperature thermistor short or open detected	
	Heat exchanger middle temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

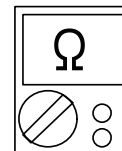
Check Point 1 : Check the connector connection and cable open

- Connector connection state check
- Cable open check



Check Point 2 : Check the thermistor

- For the outdoor unit heat exchanger thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.



If the voltage does not appear, replace main PCB.



End

2-23. E: 74. Outdoor temperature thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 74
Detective actuator	Outdoor unit main PCB	When outdoor temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Outdoor temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

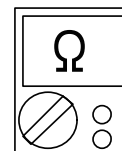
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the outdoor temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.



If the voltage does not appear, replace main PCB.



End

2-24. E: 77. Heat sink thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 77
Detective actuator	Heat sink temperature thermistor	Heat sink temperature thermistor short or open detected	
Forecast of cause		Connector failure	
		Thermistor failure	
		Inverter PCB failure	

Check point 1. Check connection of connector

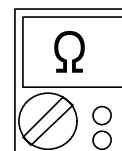
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the Heat sink thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of inverter PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.



If the voltage does not appear, replace inverter PCB.



End

2-25. E: 84. Current sensor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 84
Detective actuator	Outdoor unit	Main PCB	When input current sensor has detected 0 A, while inverter compressor is operating at higher than 50 rps, after 1 minute upon starting the compressor. (Except during the defrost operation)
Forecast of cause			Defective connection of electrical components
			External cause
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".



Check point 2. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or miswiring, reset the power.



Check point 3. Replace the main PCB

If Check point 1, 2 do not improve the symptom, replace the main PCB.



End

Check point 1-2. Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



End

2-26. E: 86. Pressure sensor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 86
Detective actuator	Outdoor unit main PCB		30 seconds or more after power-on, when pressure sensor detection value detects the condition below continuously for 30 seconds or more. Ps ≤ 0 or Ps ≥ 5 [MPa]
	High pressure switch		
Forecast of cause			Connector connection failure
			Pressure sensor failure
			Main PCB failure

Check point 1. Check connection of the pressure sensor

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

-> Upon correcting the removed connector or mis-wiring, reset the power.



Check point 2. Check output voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V \pm 5%).

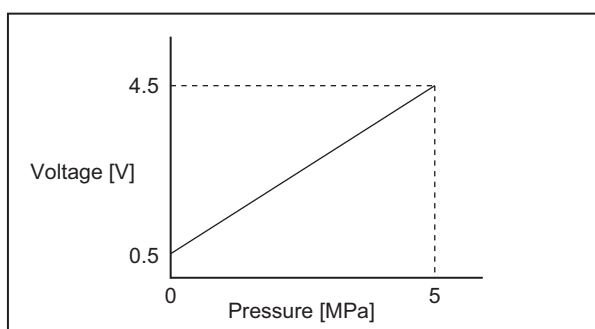
NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.

If the voltage is not correct, replace main PCB.



Check point 3. Check output voltage of pressure sensor

Make sure circuit diagram of outdoor unit and check terminal voltage. Voltage is refer to the following graph.



If the voltage is not correct, replace pressure sensor.



End

2-27. E: 94. Trip detection (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 94
Detective actuator	Outdoor unit	Inverter PCB	Protection stop by over-current generation after inverter compressor start processing completed generated consecutively 10 times. NOTE: The number of generations is reset when the compressor starts up.
		Main PCB	
		Compressor	
Forecast of cause			Outdoor unit fan operation defective, foreign matter on heat-exchanger, excessive rise of ambient temperature
			Main PCB failure
			Inverter compressor failure (lock, winding short)
			Inverter PCB

Check point 1. Check the outdoor unit fan operation, heat-exchanger, ambient temperature

- No obstructions in air passages?
- Heat exchange fins clogged
- Outdoor unit fan motor check
- Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?



Check point 2. Replace inverter PCB

If Check point 1 do not improve the symptom, change inverter PCB.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.



End

2-28. E: 95. Compressor motor control error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 95
Detective actuator	Outdoor unit	Main PCB	"Protection stop by "overcurrent generation at inverter compressor starting" restart" generated consecutively 10 times x 3 sets (total 30 times)
		Compressor	
Forecast of cause			Defective connection of electrical components
			Main PCB failure
			Compressor failure

Check point 1. Check noise from compressor

Turn on power and check operation noise.
→ If an abnormal noise show, replace compressor.



Check point 2. Check connection of around the compressor components

For compressor terminal, main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to inverter compressor in ["Service parts information"](#) on page 03-50.)

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.



End

2-29. E: 97. Outdoor unit fan motor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 97
Detective actuator	Outdoor unit	Main PCB	<div>1. When outdoor fan rotation speed is less than 100 rpm in 20 seconds after fan motor starts, fan motor stops.</div> <div>2. After fan motor restarts, if the same operation within 60 seconds is repeated 3 times in a row, compressor and fan motor stops.</div> <div>3. If 1. and 2. repeats 5 times in a row, compressor and fan motor stops permanently.</div>
		Fan motor	
Forecast of cause			Fan rotation failure
			Motor protection by surrounding temperature rise
			Main PCB failure
			Outdoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.



Check point 3. Check outdoor unit fan motor

Check outdoor unit fan motor. (Refer to outdoor unit fan motor in ["Service parts information"](#) on page 03-50.)
→ If outdoor unit fan motor is abnormal, replace outdoor unit fan motor and main PCB.



Check point 4. Check output voltage of main PCB

Check outdoor unit circuit diagram and the voltage. (Measure at main PCB side connector)

NOTE: For details of wiring diagram, refer to ["Wiring diagrams"](#) in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.



Read wire	DC voltage
Red—Black	360 V (DC 340 V -10%) to 374 V (DC 340 V +10%)
White—Black	15 ± 1.5 V

-> If the voltage is not correct, replace Main PCB.



End

2-30. E: 99. 4-way valve error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 99
Detective actuator	Indoor unit	main PCB	When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops. Indoor heat exchanger temp. - Room temp. > 10 °C (Cooling or Dry operation) Indoor heat exchanger temp. - Room temp. < -10 °C (Heating operation) If the same operation is repeated 5 times, the compressor stops permanently.
	Heat exchanger temperature thermistor		
	Room temperature thermistor		
	4-way valve		
Forecast of cause			Air filter clogged
			Connector connection failure
			Thermistor failure
			Coil failure
			4-way valve failure
			Main PCB failure

Check point 1. Check air filter condition

Check air filter dirty.

→ If the air filter dirty, clean up the air filter.



Check point 2. Check connection of connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Check each thermistor

- Isn't it fallen off the holder?
- Is there a cable pinched?

Check characteristics of room thermistor and indoor unit heat exchanger thermistor.

For the thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-58.

→ If defective, replace the thermistor.



Check point 4. Check the solenoid coil and 4-way valve

NOTE: Refer solenoid coil and 4-way valve in ["Service parts information"](#) on page 03-50.

- **Solenoid coil**
Remove P60 from PCB and check the resistance value of coil. Resistance value is 1.97 kΩ.
→ If it is open or abnormal resistance value, replace solenoid coil.
- **4-way valve**
Check each piping temperature, and the location of the valve by the temperature difference.
If the value location is not proper, replace 4-way valve.

**Check point 5. Replace main PCB**

If Check Point 1 to 4 do not improve the symptom, replace main PCB.



End

2-31. E: A1. Discharge temperature error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: A1
Detective actuator	Outdoor unit main PCB		Protection stop by discharge temperature $\geq 110\text{ }^{\circ}\text{C}$ during compressor operation generated 2 times within 24 hours.
	Discharge temperature thermistor		
Forecast of cause			3-way valve not opened
			EEV or capillary tube defective, strainer clogged
			Outdoor unit operation failure, foreign matter on heat exchanger
			Discharge temperature thermistor failure
			Insufficient refrigerant
			Main PCB failure

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.
For heating operation, check liquid side of the 3-way valve.



Check point 2. Check any of the electronic expansion valve (EEV), capillary tube, or strainer, or all

- Check if EEV open or there is a capillary tube defect.
Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "[Service parts information](#)" on page 03-50.
- Check the strainer clogging.



Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-50.)



Check point 4. Check the discharge thermistor

The discharge temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-58.



Check point 5. Check the refrigerant amount

Check the refrigerant leakage.



Check point 6. Replace the main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.



End

2-32. E: A3. Compressor temperature error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: A3
Detective actuator	Outdoor unit main PCB		Protection stop by compressor temperature $\geq 108\text{ }^{\circ}\text{C}$ during compressor operation generated 2 times within 24 hours.
	Compressor temperature thermistor		
Forecast of cause			3-way valve not opened
			EEV defective, strainer clogged
			Outdoor unit operation failure, foreign matter on heat exchanger
			Compressor temperature thermistor failure
			Insufficient refrigerant
			Main PCB failure

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.
For heating operation, check liquid side of the 3-way valve.



Check point 2. Check the electronic expansion valve (EEV) and strainer

- Check if EEV open.
Refer to outdoor unit Electronic Expansion Valve (EEV) in "[Service parts information](#)" on page 03-50.
- Check the strainer clogging.



Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-50.)



Check point 4. Check the compressor thermistor

The compressor temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-58.



Check point 5. Check the refrigerant amount

Check the refrigerant leakage.



Check point 6. Replace the main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.



End

2-33. E: AC. Heat sink temperature error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: AC
Detective actuator	Outdoor unit inverter PCB		Protection stop by heat sink temperature $\geq 80^{\circ}\text{C}$ during heat sink operation generated 2 times within 24 hours.
	Heat sink temperature thermistor		
Forecast of cause			Foreign matter on heat sink, heat sink dirty
			Foreign matter on heat exchanger, excessive ambient temperature rise
			Heat sink temp. thermistor defective

Check point 1. Check the heat sink state

Heat sink foreign matter, soiling check



Check point 2. Check the foreign matter and ambient temperature of heat exchanger

- Heat exchange foreign matter check
- Ambient temperature not raised by effect of other heat sources?
- Discharged air not sucked in?



Check point 3. Check the heat sink temperature thermistor

The heat sink temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-58.



Check point 4. Replace inverter PCB

Replace inverter PCB



End

3. Troubleshooting without error code

3-1. Indoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.

-> If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 198 to 264 V appears at outdoor unit terminal L—N.

-> If no, go to "Check point 1" and "Check point 2".



- Check fuse in filter PCB.
If fuse is open, check if the wiring between terminal and filter PCB is loose, and replace fuse.
- Check varistor in filter PCB.
If varistor is defective, there is a possibility of an abnormal power supply.
Check the correct power supply and replace varistor.
Upon checking the normal power supply, replace varistor.



End

3-2. Outdoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Is the circuit breaker on or off?
- Check loose or removed connection cable.

→ If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 198 to 264 V appears at outdoor unit terminal L - N

→ If no, go to "Check point 1" and "Check point 2".



- Check fuse in main PCB.
If fuse is open, check if the wiring between terminal and main PCB is loose, and replace fuse.



Check point 4. Replace the main PCB

If check point 1 to 3 do not improve the symptom, replace the main PCB.



End

3-3. No operation (Power is on)

Forecast of cause	Setting/ Connection failure
	External cause
	Electrical components defective

Check point 1. Check indoor and outdoor installation condition

- Indoor unit:
 - Check incorrect wiring between indoor unit and remote controller.
 - Check if there is an open cable connection.
 - Are these indoor unit, outdoor unit, and remote controller suitable model names to connect?
- > If there is some abnormal condition, correct it by referring to the installation manual and "DESIGN & TECHNICAL MANUAL".



Turn off the power and check correct followings.

- Is there loose or removed communication line of indoor unit and outdoor unit?



Check point 2. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check wired remote controller and controller PCB

Check voltage at CN14 (terminal 1—3) of main PCB.

(Power supply to remote controller)

- If it is DC 13V, remote controller is failure. (The controller PCB is normal)
-> Replace remote controller.
- If it is DC 0 V, controller PCB is failure. (Check the remote controller once again)
-> Replace controller PCB.



Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.



End

3-4. No cooling/No heating

Forecast of cause	Indoor unit error
	Outdoor unit error
	Effect by surrounding environment
	Connection pipe/Connection wire failure
	Refrigeration cycle failure

Check point 1. Check Indoor unit

- Does Indoor unit fan run in the HIGH mode?
- Is air filter dirty?
- Is heat exchanger clogged?
- Check if energy save function is operated.



Check point 2. Check outdoor unit operation

- Check if outdoor unit is operating.
- Check any objects that obstruct the air flow route.
- Check if heat exchanger is clogged.
- Is the valve open?



Check point 3. Check site condition

- Is capacity of Indoor unit fitted to the room size?
- Any windows open or direct sunlight?



Check point 4. Check indoor/outdoor installation condition

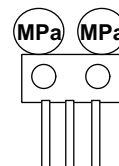
- Check connection pipe (specified pipe length and pipe diameter?)
- Check any loose or removed communication line.

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 5. Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure below).
- Measure gas pressure, and if there is a leakage, correct it.
- Check if EEV open or there is a capillary tube defect.
Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in ["Service parts information"](#) on page 03-50.
- Check compressor.
Refer to compressor in ["Service parts information"](#) on page 03-50.
Refer to inverter compressor in ["Service parts information"](#) on page 03-50.



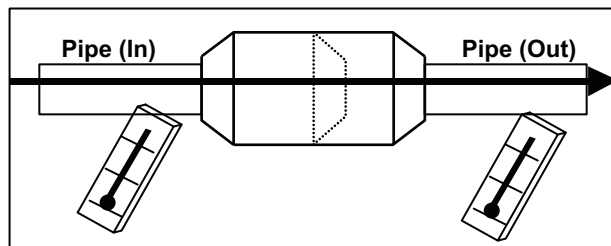
NOTE: When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.



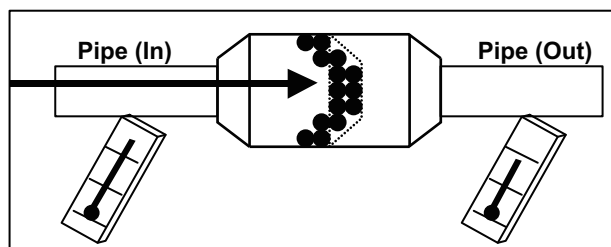
End

NOTES:

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



3-5. Abnormal noise

Forecast of cause	Abnormal installation (indoor unit/outdoor unit)
	Fan failure (indoor unit/outdoor unit)
	Compressor failure (outdoor)

Diagnosis method when abnormal noise is occurred

Abnormal noise is coming from Indoor unit.
(Check and correct followings)



- Is main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?



- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?



End

Abnormal noise is coming from Outdoor unit.
(Check and correct followings)



- Is main unit installed in stable condition?
- Is fan guard installed normally?



- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?



Check if vibration noise by loose bolt or contact noise of piping is happening.



Is compressor locked?

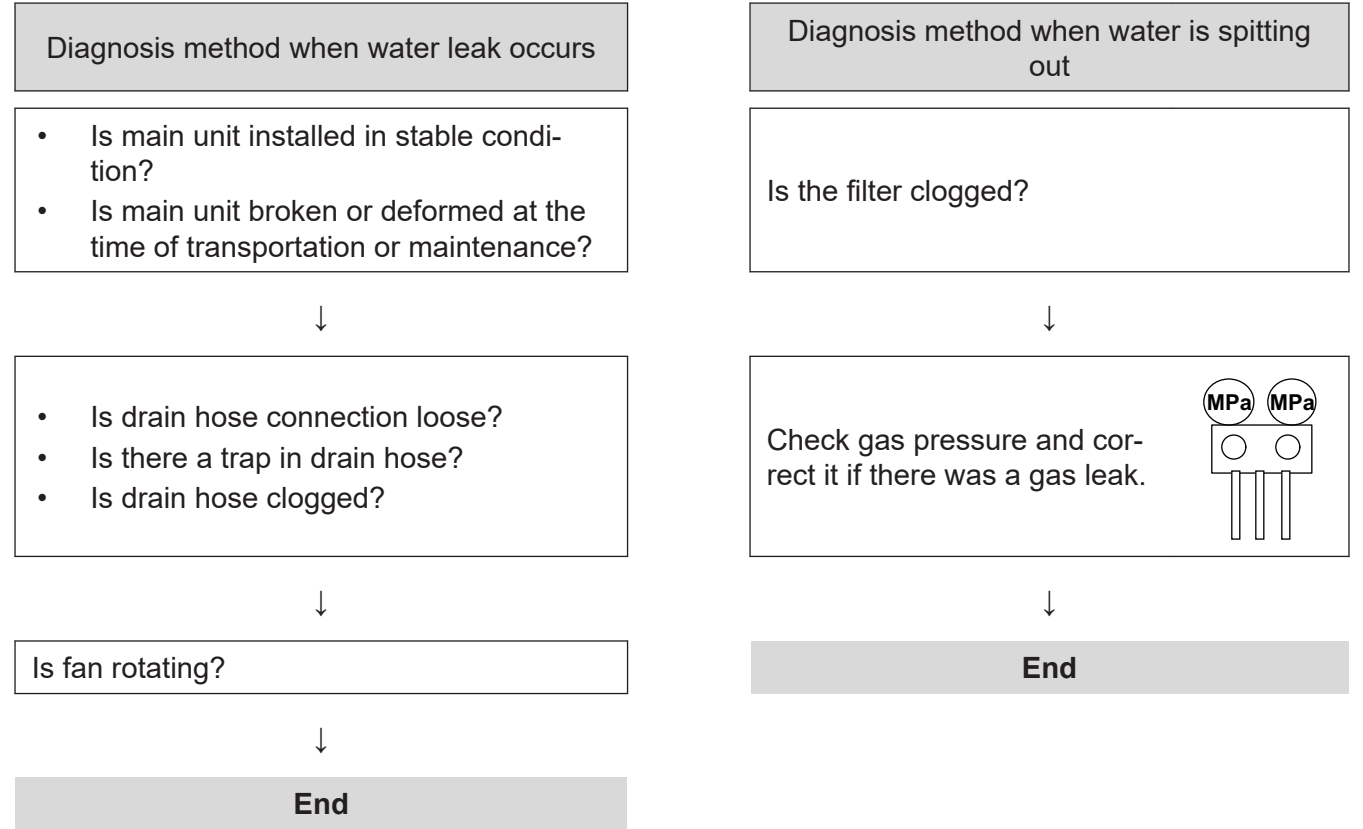
- Check Compressor
Refer to compressor and inverter compressor in "[Service parts information](#)" on page 03-50.



End

3-6. Water leaking

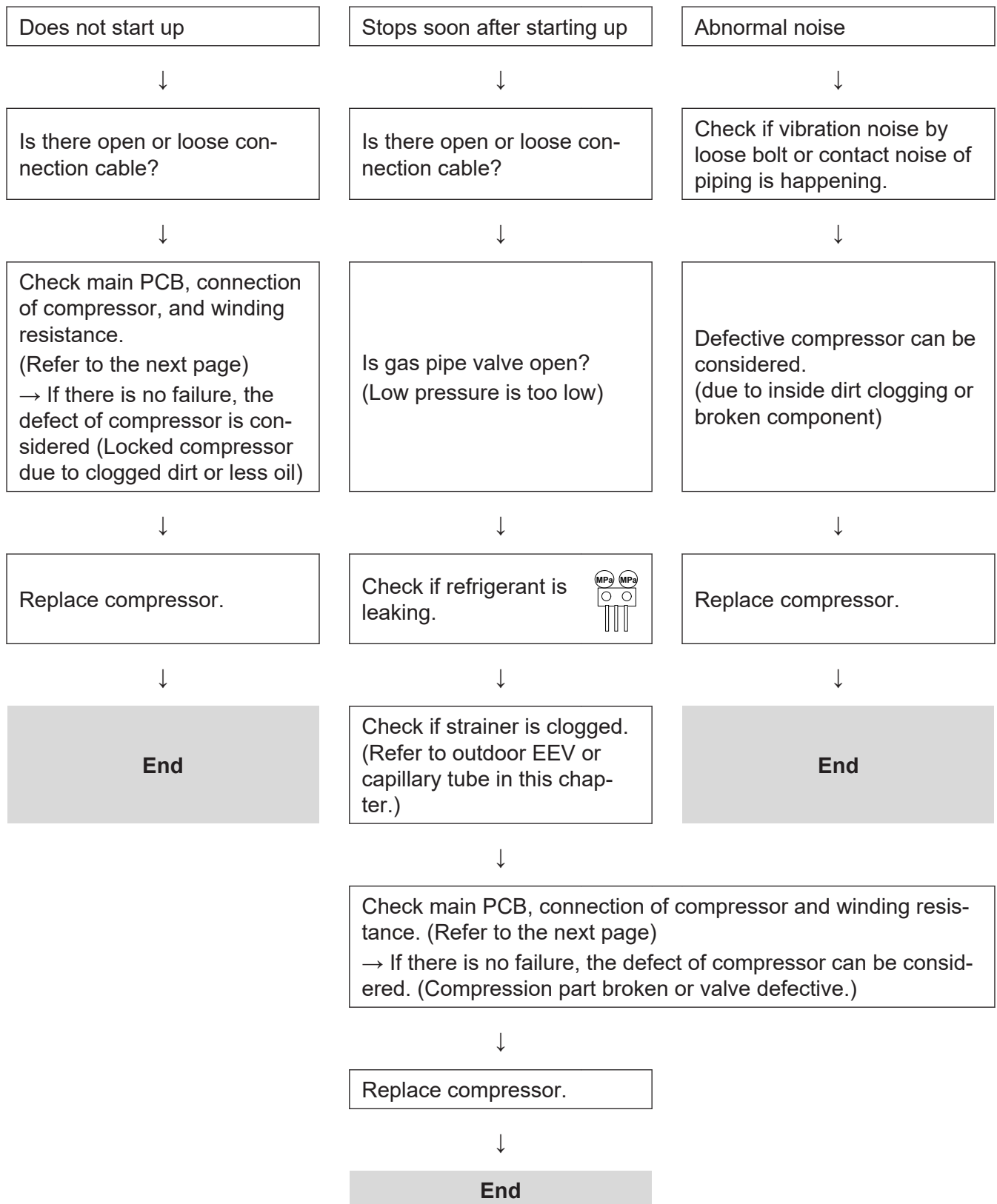
Forecast of cause	Erroneous installation
	Drain hose failure



4. Service parts information

4-1. Compressor

Diagnosis method of compressor (If outdoor unit LED displays error, refer to troubleshooting)



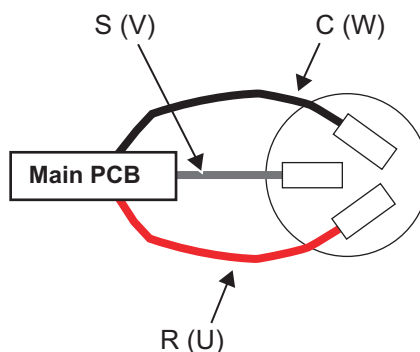
4-2. Inverter compressor

■ Models: AOYG45KRTA and AOYG54KRTA

Check point 1. Check the terminal connection.

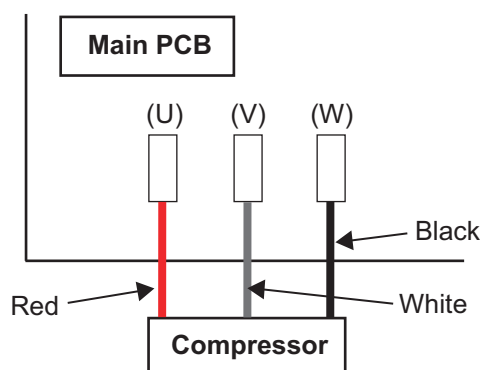
- Check the following terminal connections of the compressor. (Loosening or incorrect wiring.)

R (U): Red
S (V): White
C (W): Black



- Check the following terminal connections of the Main PCB. (Loosening or incorrect wiring.)

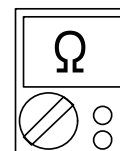
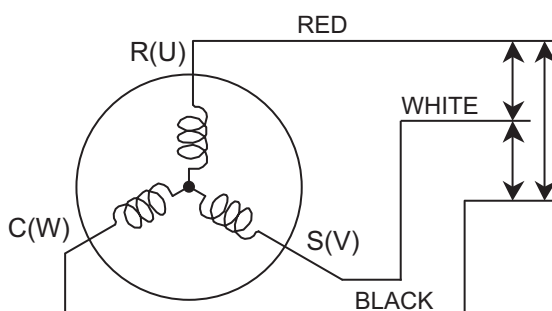
W400 (U): Red
W401 (V): White
W402 (W): Black



Check point 2. Check the winding resistance.

Check the winding resistance of each terminal.

Resistance value: 1.570 Ω at 20 $^{\circ}\text{C}$



→ If the resistance value is 0 Ω or infinite, replace the compressor.



Check point 3. Replace the Inverter PCB.

If check point 1 to 2 do not improve the symptom, replace the Inverter PCB.

4-3. Outdoor unit Electronic Expansion Valve (EEV)

■ Models: AOYG45KRTA and AOYG54KRTA

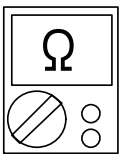
Check point 1. Check connections

Check connection of connector. (Loose connector or open cable)

NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-12.

Check point 2. Check coil of EEV

Remove connector, check each winding resistance of coil.

Read wire	Resistance value
1 (Red) - 2 (Blue)	$46 \Omega \pm 3.0 \Omega$ at 20°C 
1 (Red) - 3 (Orange)	
1 (Red) - 4 (Yellow)	
1 (Red) - 5 (White)	

→ If Resistance value is abnormal, replace EEV.

Check point 3. Check Voltage from main PCB

Remove connector and check voltage (DC 12 V)

→ If it does not appear, replace main PCB.



Check point 4. Check noise at start up

Turn on the power and check the operation noise.

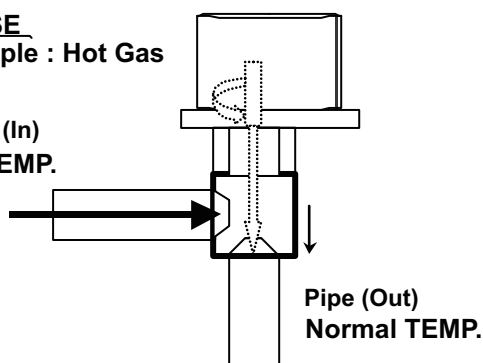
→ If an abnormal noise does not show, replace main PCB.

Check point 5. Check Opening and Closing Operation of Valve

When valve is closed, it has a temp. difference between inlet and outlet

CLOSE
Example : Hot Gas

Pipe (In)
Hi TEMP.

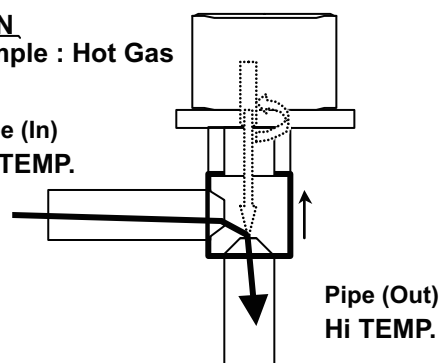


Pipe (Out)
Normal TEMP.

If it is open, it has no temp. difference between inlet and outlet

OPEN
Example : Hot Gas

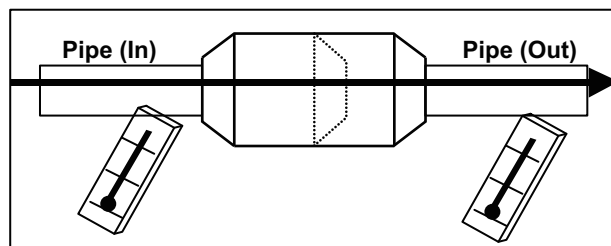
Pipe (In)
Hi TEMP.



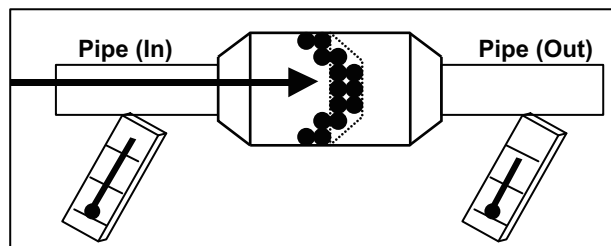
Pipe (Out)
Hi TEMP.

Check point 6. Check strainer

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



4-4. Indoor unit fan motor

■ Models: ARXG45KHTA and ARXG54KHTA

Check point 1. Check rotation of fan

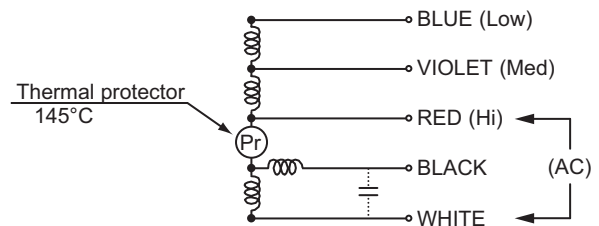
Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

Check point 2. Check resistance of indoor fan motor

Check each winding resistance of the motor
→ If Resistance value is abnormal, replace motor.

Lead wire	Resistance value
White - Red	$7.73 \Omega \pm 7 \%$
Red - Black	$7.08 \Omega \pm 7 \%$
Red - Violet	$3.80 \Omega \pm 7 \%$
Violet - Blue	$3.80 \Omega \pm 7 \%$

(20°C)



4-5. Outdoor unit fan motor

■ Models: AOYG45KRTA and AOYG54KRTA

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

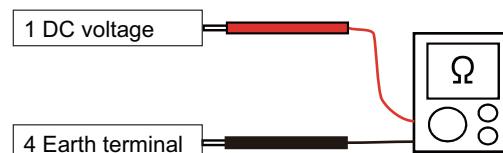
Check point 2. Check resistance of outdoor fan motor

Refer to below. Circuit-test "Vm" and "GND" terminal

NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace outdoor fan motor and controller PCB.

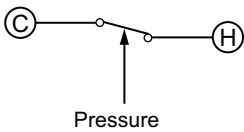
Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)



4-6. Pressure switch

■ Models: AOYG45KRTA and AOYG54KRTA

- Type of contact



- Characteristics of pressure switch

Pressure switch 1	
Contact: Short → Open	4.2 — 4.05 MPa
Contact: Open → Short	3.2 ± 0.15 MPa

45/54 model: P770

TRUBLESHOOTING

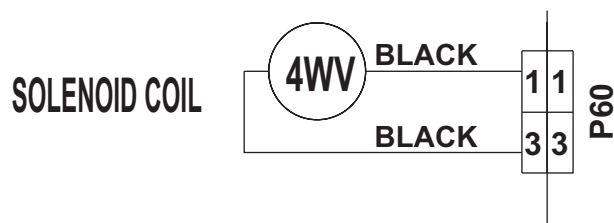
TRUBLESHOOTING

4-7. 4-way valve coil (solenoid coil)/4-way valve

■ Models: AOYG45KRTA and AOYG54KRTA

Check point 1. Check connection

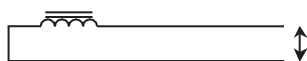
- Check the connection of connector P60.



Check Point 2 : Check solenoid coil

Remove P60 from PCB and check the resistance value of coil.

Resistance value $\approx 1.97 \text{ k}\Omega$

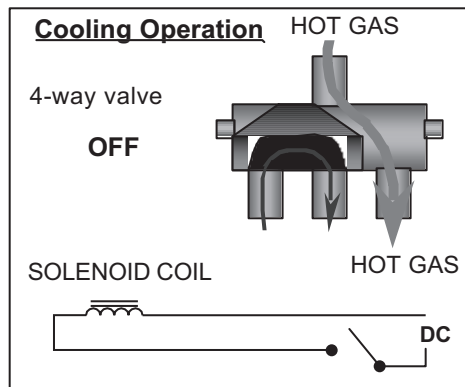
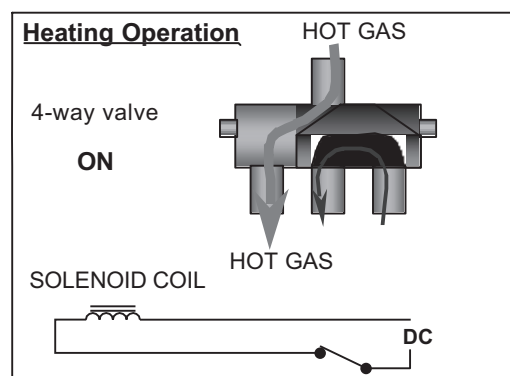


→ If it is Open or abnormal resistance value, replace solenoid coil.



Check Point 3: Check operation of 4-way valve

Check each piping temperature, and confirm the location of the valve by the temperature difference



→ If the valve location is not proper, replace the 4-way valve.



Check Point 4: Replace Main PCB

If none of Checks 1 to 3 apply, replace the Main PCB.

5. Thermistor resistance values

5-1. Indoor unit

■ Room temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-10.0	58.25	0.73
-5.0	44.03	0.93
0.0	33.62	1.15
5.0	25.93	1.39
10.0	20.18	1.66
15.0	15.84	1.94
20.0	12.54	2.22
25.0	10.00	2.50
30.0	8.04	2.77
35.0	6.51	3.03
40.0	5.30	3.27
45.0	4.35	3.49

■ Heat exchanger temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	1,131.91	0.21
-25.0	804.52	0.29
-20.0	579.59	0.40
-15.0	422.89	0.53
-10.0	312.27	0.69
-5.0	233.21	0.88
0.0	176.03	1.10
5.0	134.23	1.36
10.0	103.34	1.63
15.0	80.28	1.92
20.0	62.91	2.21
25.0	49.70	2.51
30.0	39.57	2.79
35.0	31.74	3.06
40.0	25.64	3.30
45.0	20.85	3.53
50.0	17.06	3.73
55.0	14.05	3.90
60.0	11.64	4.02
65.0	9.69	4.19

5-2. Outdoor unit

■ Heatsink thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	94.26	0.08
-25.0	67.95	0.11
-20.0	49.62	0.15
-15.0	36.68	0.20
-10.0	27.42	0.26
-5.0	20.73	0.34
0.0	15.83	0.43
5.0	12.21	0.55
10.0	9.50	0.68
15.0	7.46	0.84
20.0	5.90	1.01
25.0	4.71	1.21
30.0	3.78	1.42
35.0	3.06	1.64
40.0	2.50	1.88
45.0	2.05	2.11
50.0	1.69	2.35
55.0	1.40	2.58
60.0	1.17	2.81
65.0	0.98	3.02
70.0	0.83	3.22
75.0	0.70	3.41
80.0	0.60	3.58
85.0	0.51	3.73
90.0	0.44	3.87
95.0	0.38	3.99
100.0	0.33	4.10

■ Discharge temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	1,013.11	0.06
-25.0	729.09	0.09
-20.0	531.56	0.12
-15.0	392.31	0.16
-10.0	292.91	0.21
-5.0	221.09	0.28
0.0	168.60	0.36
5.0	129.84	0.46
10.0	100.91	0.57
15.0	79.12	0.71
20.0	62.55	0.86
25.0	49.84	1.03
30.0	40.01	1.23
35.0	32.35	1.43
40.0	26.34	1.65
45.0	21.58	1.88
50.0	17.79	2.11
55.0	14.75	2.34
60.0	12.30	2.57
65.0	10.32	2.79
70.0	8.70	3.00
75.0	7.36	3.19
80.0	6.27	3.37
85.0	5.36	3.54
90.0	4.60	3.69
95.0	3.96	3.83
100.0	3.43	3.96
105.0	2.98	4.07
110.0	2.60	4.17
115.0	2.27	4.26
120.0	2.00	4.33

■ Heat exchanger temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	95.58	0.24
-25.0	68.90	0.32
-20.0	50.31	0.43
-15.0	37.19	0.57
-10.0	27.81	0.73
-5.0	21.02	0.92
0.0	16.05	1.14
5.0	12.38	1.39
10.0	9.63	1.65
15.0	7.56	1.93
20.0	5.98	2.21
25.0	4.77	2.49
30.0	3.84	2.77
35.0	3.11	3.02
40.0	2.53	3.26
45.0	2.08	3.48
50.0	1.71	3.68
55.0	1.42	3.85
60.0	1.19	4.00
65.0	1.00	4.13
70.0	0.84	4.25
75.0	0.71	4.35
80.0	0.61	4.43

■ Outdoor temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	224.33	0.73
-25.0	159.71	0.97
-20.0	115.24	1.25
-15.0	84.21	1.56
-10.0	62.28	1.90
-5.0	46.58	2.26
0.0	35.21	2.61
5.0	26.88	2.94
10.0	20.72	3.25
15.0	16.12	3.52
20.0	12.64	3.76
25.0	10.00	3.97
30.0	7.97	4.14
35.0	6.40	4.28
40.0	5.18	4.41
45.0	4.21	4.51
50.0	3.45	4.59
55.0	2.85	4.65

4. CONTROL AND FUNCTIONS

CONTENTS

4. CONTROL AND FUNCTIONS

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1. Rotation number control of compressor

1-1. Cooling operation

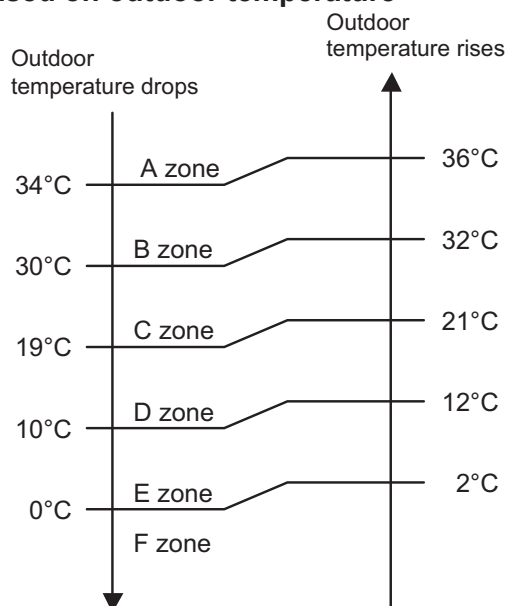
A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation rotation number of the compressor.

- If the room temperature is 2.0 °C higher than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is -2.5 °C lower than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +2.0°C to -2.5°C of the setting temperature, the rotation number of compressor is controlled within the range shown in the table below. However, the maximum rotation number is limited in the range shown in the figure below based on the indoor fan mode and the outdoor temperature.

• Rotation number range of compressor

Model name	Minimum frequency	Maximum frequency
ARXG45KHTA ARXG54KHTA	17 rps	86 rps

• Limit of maximum speed based on outdoor temperature



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode		
		HIGH	MED	LOW
ARXG45KHTA	A zone	86	75	71
	B zone	86	75	71
	C zone	80	51	51
	D zone	51	46	41
	E zone	51	46	41
	F zone	51	46	41
ARXG54KHTA	A zone	86	80	71
	B zone	86	80	71
	C zone	80	56	51
	D zone	51	46	41
	E zone	51	46	41
	F zone	51	46	41

1-2. Heating operation

A sensor (room temperature thermistor) built in indoor unit body will usually perceive difference or variation between setting temperature and present room temperature, and controls operation rotation number of compressor.

- If the room temperature is 3.0 °C lower than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2.5 °C higher than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +2.5°C to -3.0°C of the setting temperature, the rotation number of compressor is controlled within the range shown below.

- **Rotation number range of compressor**

Unit: rps

Model name	Minimum frequency	Maximum frequency
ARXG45KHTA ARXG54KHTA	17	120

1-3. Dry operation

The compressor rotation frequency shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the table below.

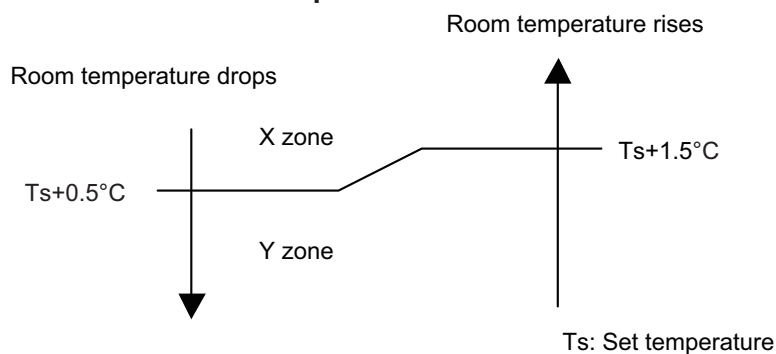
Zone is defined by set temperature and room temperature.

- **Compressor frequency range**

Unit: rps

Model name	Outdoor temperature zone	Operating frequency
ARXG45KHTA ARXG54KHTA	X zone	33
	Y zone	0

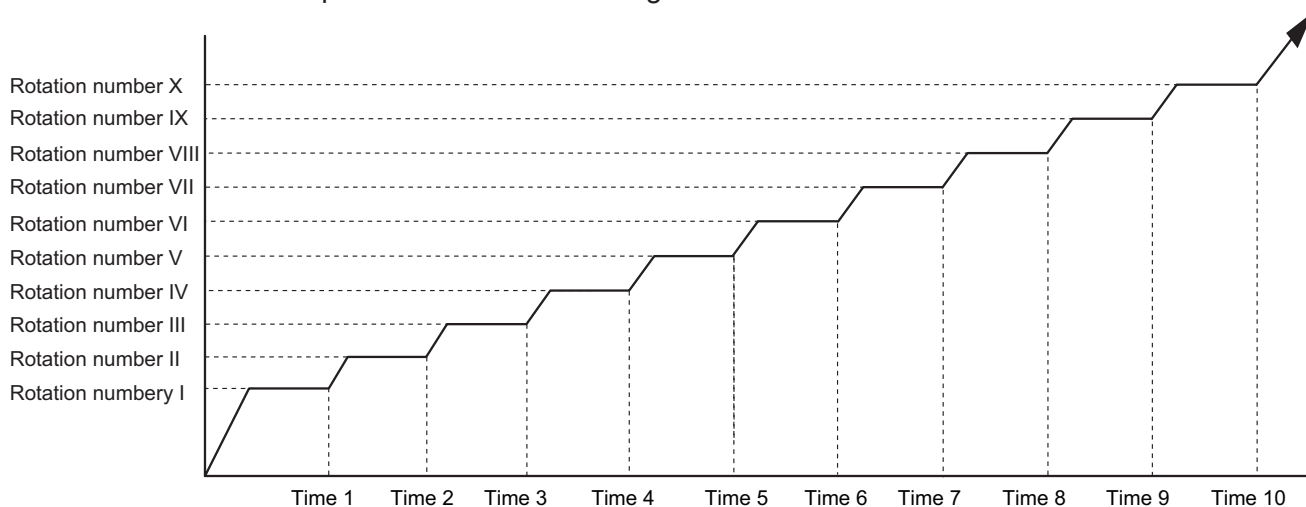
- **Compressor control based on room temperature**



1-4. Rotation number of compressor at normal start-up

■ Models: AOYG45KRTA and AOYG54KRTA

Rotation number of compressor soon after starting is controlled as below.



• Normal operation

Rotation number (rps)	I	II	III	IV	V	VI	VII	VIII	IX	X
	41	46	51	57	60	72	81	91	100	110
Time (sec)	1	2	3	4	5	6	7	8	9	10
	60	120	180	240	360	420	480	540	600	660

• Special operation

Rotation number (rps)	I	II	III	IV	V	VI	VII	VIII	IX	X
	41	46	51	57	60	72	81	91	100	110
Time (sec)	1	2	3	4	5	6	7	8	9	10
	120	185	245	305	605	665	725	785	845	1,000

NOTES:

- Normal operation:
 - Cooling and dry mode
 - Below 3 hours from the compressor stop and the compressor thermistor $\geq 15\text{ }^{\circ}\text{C}$
 - After defrost operation
 - Other than when the compressor starts for the first time since the breaker turns on
- Special operation:
 - Other than the normal operation condition
 - When the compressor starts for the first time since the breaker turns on

1-5. Rotation number of compressor limitation by outdoor temperature

The minimum rotation number of compressor is limited by outdoor temperature as below.

- **Cooling/Dry mode**

52°C	K zone
50°C	J zone
46°C	I zone
31°C	H zone
21°C	G zone
13°C	F zone
7°C	E zone
2°C	D zone
-5°C	C zone
-10°C	B zone
	A zone

Model name	Outdoor temperature zone	Limitation of compressor frequency
AOYG45KRTA AOYG54KRTA	A zone	50 rps
	B zone	47 rps
	C zone	40 rps
	D zone	30 rps
	E zone	22 rps
	F zone	20 rps
	G zone	16 rps
	H zone	16 rps
	I zone	17 rps
	J zone	23 rps
	K zone	28 rps

- Heating mode

20°C	I zone
16°C	H zone
12°C	G zone
7°C	F zone
2°C	E zone
-7°C	D zone
-10°C	C zone
-15°C	B zone
	A zone

Model name	Outdoor temperature zone	Limitation of compressor frequency
AOYG45KRTA AOYG54KRTA	A zone	46 rps
	B zone	42 rps
	C zone	35 rps
	D zone	32 rps
	E zone	23 rps
	F zone	20 rps
	G zone	17 rps
	H zone	13 rps
	I zone	16 rps

2. Auto changeover operation

When the air conditioner is set to AUTO mode by remote controller, operation starts in the optimum mode from among heating, cooling, dry and monitoring modes. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 18°C and 30°C in 1.0°C steps.

- When operation starts, indoor fan and outdoor fan are operated for around 1 minute. Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below.

Room temperature	Operation mode
$Tr > Ts + 2^{\circ}\text{C}$	Cooling
$Ts + 2^{\circ}\text{C} \geq Tr \geq Ts - 2^{\circ}\text{C}$	Middle zone
$Tr < Ts - 2^{\circ}\text{C}$	Heating

Tr: Room temperature

Ts: Setting temperature

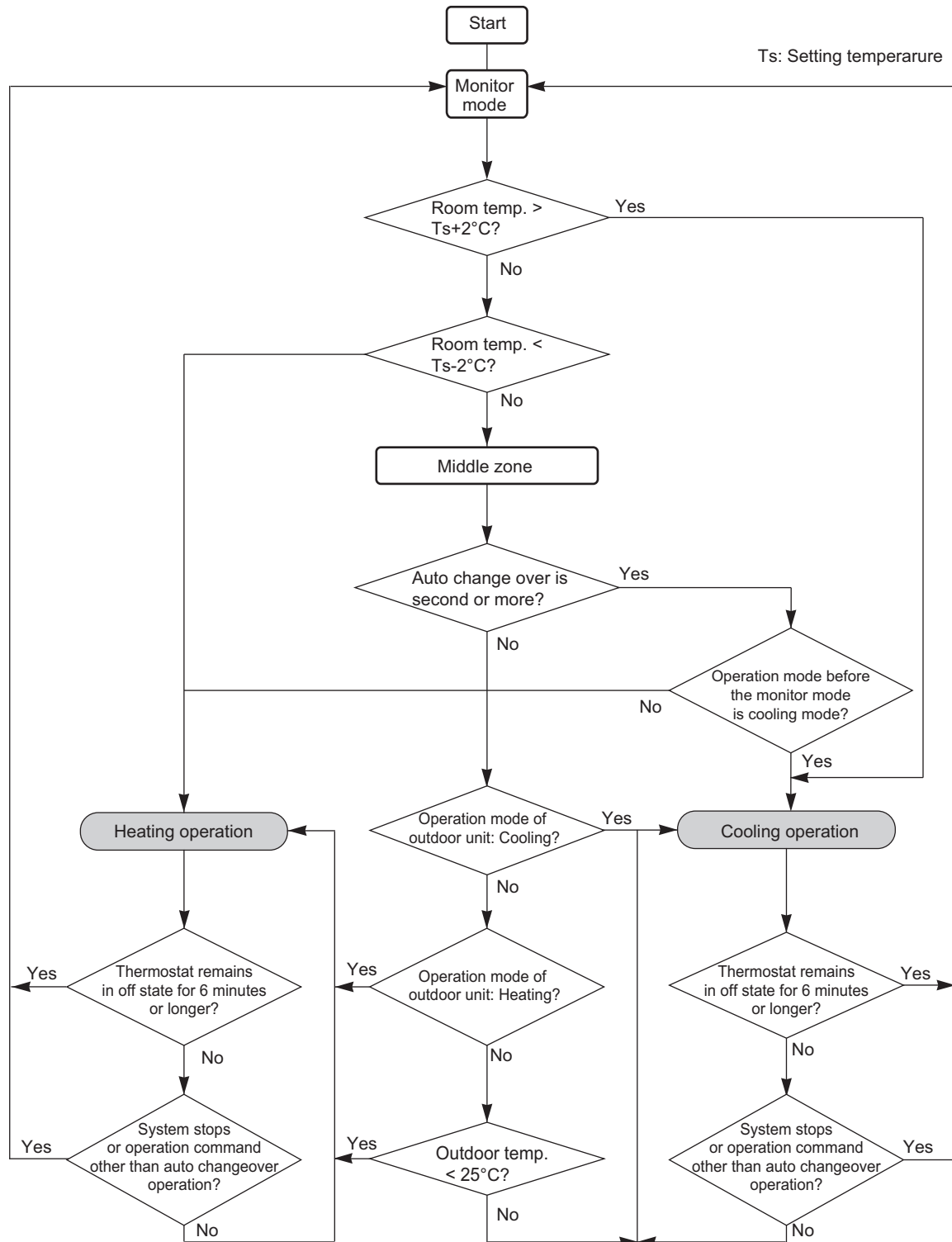
NOTE: When the operation mode is middle zone, indoor unit operation mode is selected as below.

- Same operation mode is selected as outdoor unit.
If outdoor unit is operating in cooling and heating mode, indoor unit will be operated by the same operation mode.
- Selected by outdoor temperature.
If outdoor unit is operating in other than cooling and heating mode, indoor unit will be operated according to the outdoor temperature as below.

Outdoor temp.	Operation mode
25°C or more	Cooling
Less than 25°C	Heating

- When the compressor was stopped for 6 consecutive minutes by temperature control function after the cooling or heating mode was selected as above, operation is switched to monitoring mode and the operation mode selection is done again.
- When the middle zone is selected on the predetermining of the operation mode, the operation mode before the changing to the monitoring mode is selected.

Operation flow chart



CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

3. Fan control

Tr: Room temperature

Ts: Setting temperature

3-1. Indoor fan control

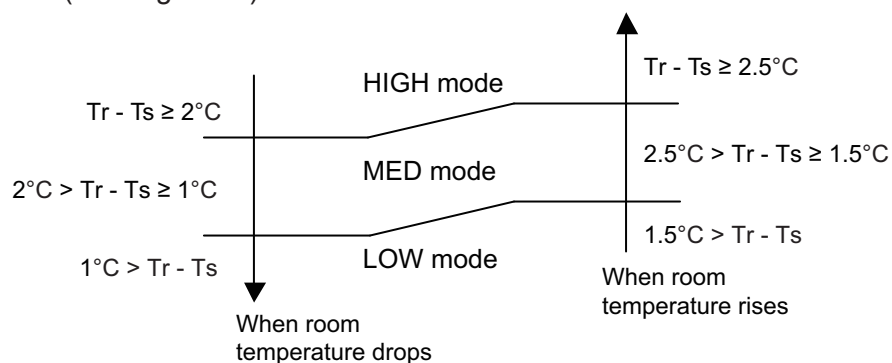
■ Fan operation

Airflow can be switched in 4 steps such as AUTO, LOW, MED, HIGH while indoor unit fan only runs. When fan mode is set at AUTO, it operates on MED fan speed.

■ Cooling operation

Switch the airflow AUTO, and indoor fan motor will run according to room temperature, as below. On the other hand, if switched in HIGH—LOW, indoor motor will run at a constant airflow of COOL operation modes LOW, MED, HIGH.

Airflow change over (Cooling: Auto)



■ Dry operation

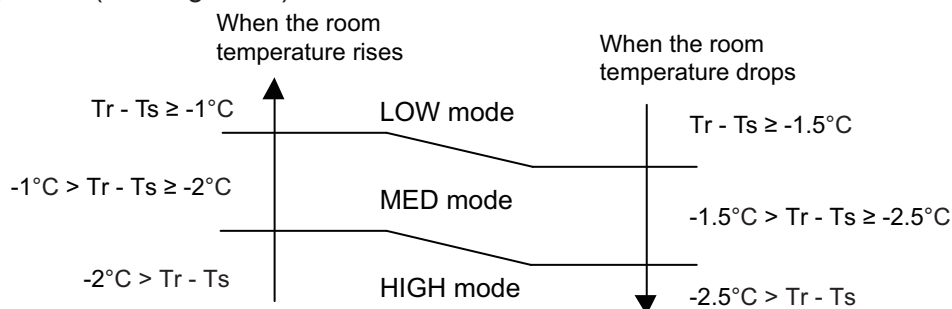
During dry operation, fan speed setting can not be changed.

■ Heating operation

Switch the airflow AUTO, and the indoor fan motor will run according to a room temperature, as below.

On the other hand, if switched in HIGH—LOW, the indoor motor will run at a constant airflow of HEAT operation modes LOW, MED, HIGH.

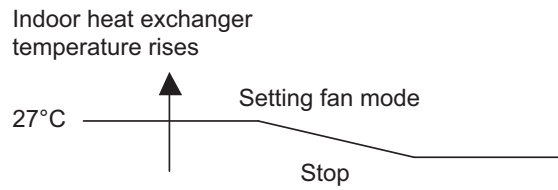
Airflow change over (Heating: Auto)



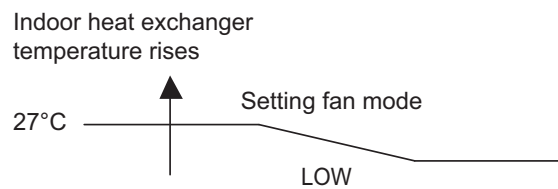
■ Cool air prevention control (heating mode)

The maximum value of the indoor fan speed is set as shown below, based on the detected temperature by the indoor heat exchanger sensor on heating mode.

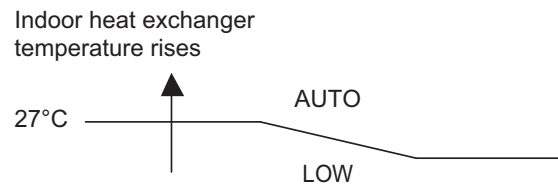
- **Normal operation**



13 minutes later:



- **10 °C HEAT operation**



3-2. Outdoor fan control

■ Outdoor fan motor

This outdoor unit has a DC fan motor. (Control method is different between AC and DC motors.)

■ Fan speed

● Models: AOYG45KRTA and AOYG54KRTA

Fan speed is defined by outdoor temperature and rotation number of compressor.

Unit: rpm

Fan step	Cooling or dry	Heating
13	990	—
12	920	—
11	860	—
10	800	990
9	740	900
8	650	820
7	600	740
6	530	650
5	490	540
4	400	460
3	330	380
2	270	290
1	200	200
S-HIGH	—	990

- When the compressor frequency increases, the outdoor fan speed also changes to the higher speed.
- When the compressor frequency decreases, the outdoor fan speed also changes to the lower speed.

NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 990 rpm

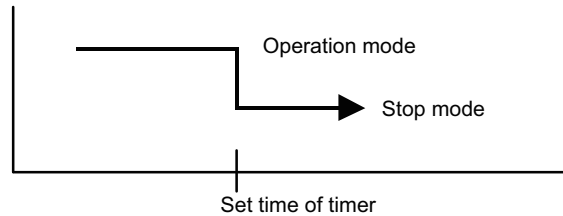
4. Timer operation control

4-1. Wireless remote control

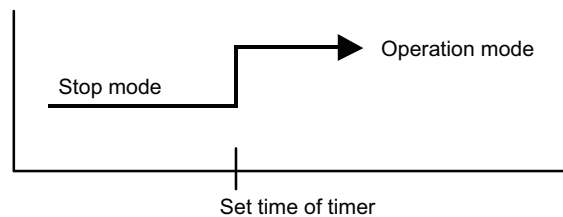
On/Off timer	Program timer	Sleep timer	Weekly timer
○	○	○	—

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

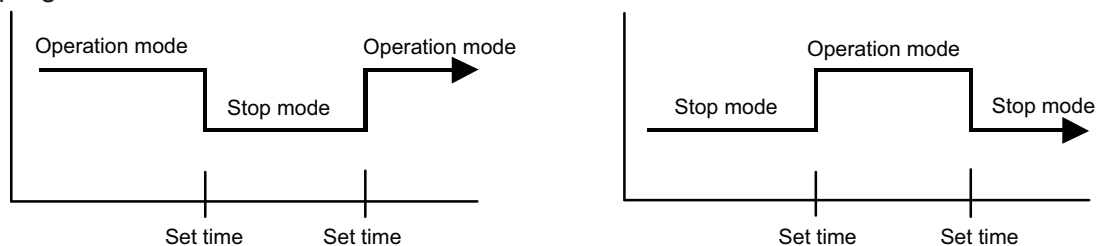


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



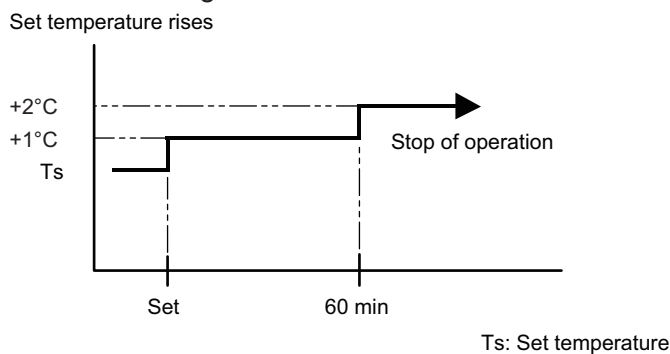
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

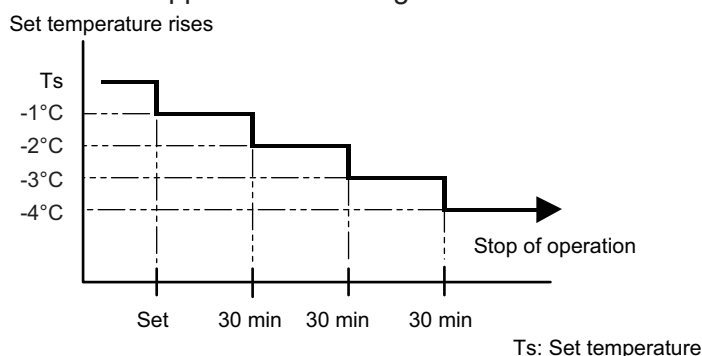
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C. It decreases the setting temperature another 1°C every 30 minutes. Upon lowering 4°C, the setting temperature is not changed and the operation is stopped at the setting time.

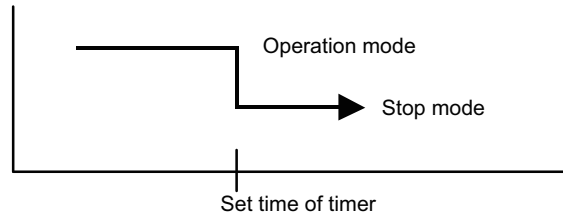


4-2. Wired remote control

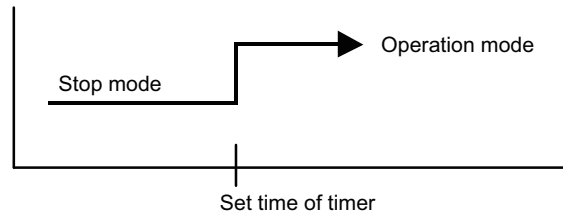
On/Off timer	Program timer	Sleep timer	Weekly timer	Temperature Setback Timer
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

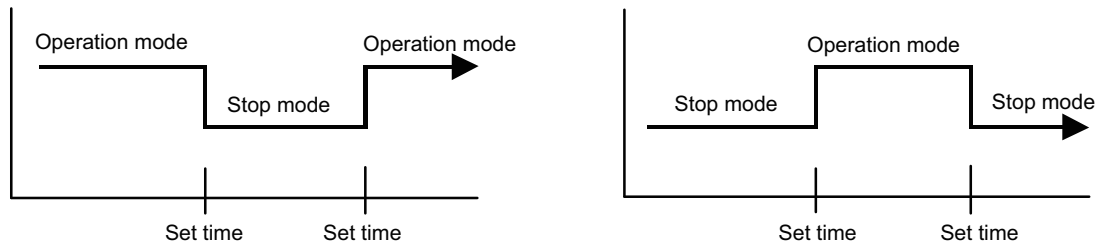


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



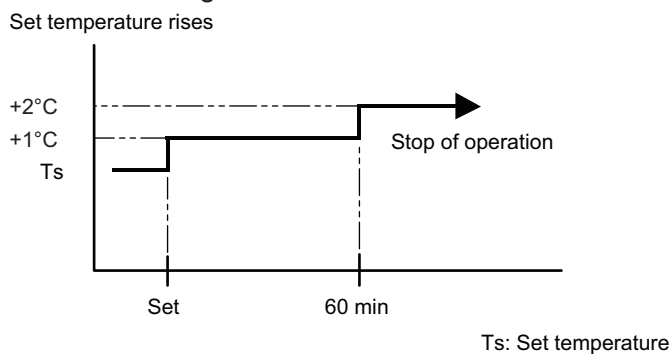
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

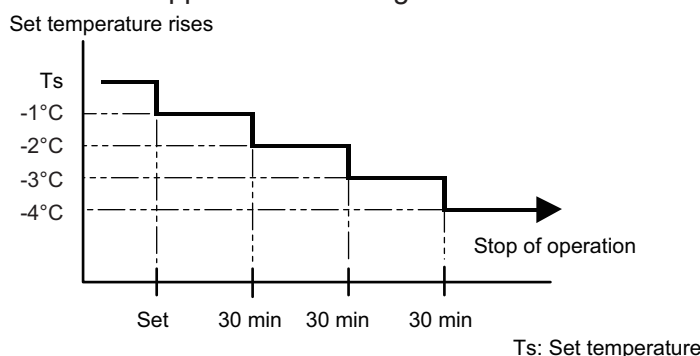
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C. It decreases the setting temperature another 1°C every 30 minutes. Upon lowering 4°C, the setting temperature is not changed and the operation is stopped at the setting time.



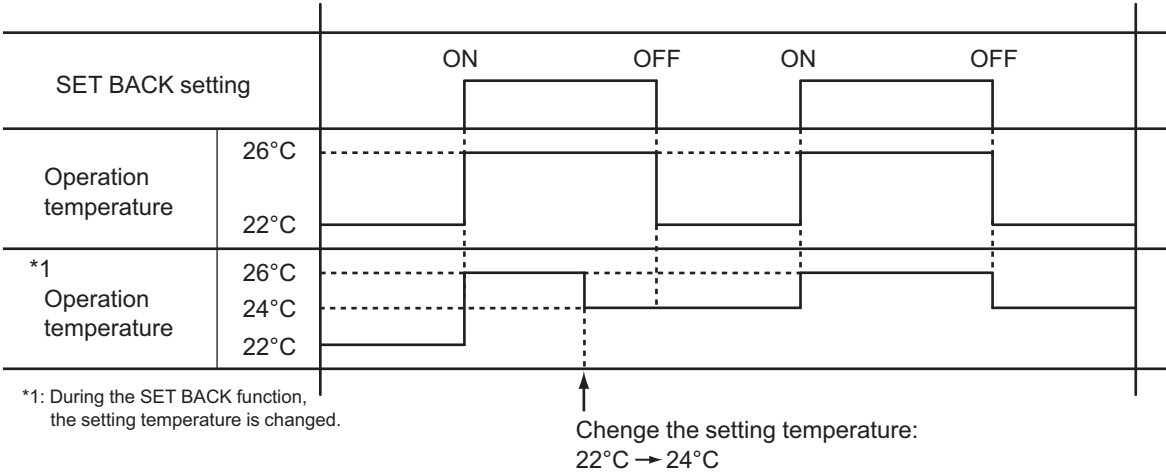
■ Weekly timer

On and off timer can be combined, and up to 4 reservations per day and 28 reservations per week. Before setting the program, set the week and time of the air conditioner at first. If the week and time are not set, the weekly timer will not operate correctly at the setting time.

■ Temperature Setback Timer

- The temperature setback timer only changes the set temperature for 7 days, it cannot be used to start or stop air conditioner operation.
- The temperature setback timer can be set to operate up to two times per day but only one temperature setting can be used.
- During COOLING/DRY mode, the air conditioner will operate at a minimum of 18°C even if the SET BACK temperature is set to 17°C or lower.

Case of Temperature Setback Timer on the Cooling operation. (Setting temperature :22°C, SET BACK temperature :26°C)



CONTROL AND
FUNCTIONS

CONTROL AND
FUNCTIONS

5. Defrost operation control

Tn: Outdoor unit heat exchanger temperature

Ta: Outdoor temperature

Tn10: Temperature at 10 minutes after compressor start

Tnb: Temperature before 5 minutes

• Triggering condition

The defrost operation starts when outdoor unit heat exchanger temperature sensor detects the temperature lower than the values shown below.

– 1st time defrosting after starting operation

Compressor integrating operation time	Less than 17 min.	17 to 57 min.	More than 57 min.
Condition	Does not operate	$T_n \leq -9^{\circ}\text{C}$ and $T_n - T_a \geq 5$ deg	$T_n \leq -5^{\circ}\text{C}$

– 2nd time and after

Compressor integrating operation time	Less than 35 min.	More than 35 min.
Condition	Does not operate	$T_n - T_{n10} < -5$ deg ($T_n \leq -10^{\circ}\text{C}$) $T_n - T_{nb} < -2$ deg ($T_n \leq -10^{\circ}\text{C}$) $T_n \leq -25^{\circ}\text{C}$ ($T_a \geq -20^{\circ}\text{C}$) $T_n \leq T_a - 7^{\circ}\text{C}$ or $T_n \leq -25^{\circ}\text{C}$ ($T_a < -20^{\circ}\text{C}$)

– Integrating defrost (Constant monitoring)

Compressor integrating operation time	More than 240 min. (For long continuous operation)	More than 215 min. (For long continuous operation)	Less than 10 min.* (For intermittent operation)
Condition	$T_n \leq -3^{\circ}\text{C}$	$T_n \leq -5^{\circ}\text{C}$	Count of the compressor off: 40 times

*: If the compressor continuous operation time is less than 10 minutes, the number of the compressor off is counted. If any defrost operated, the compressor off count is cleared.

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	12°C or more
Compressor operation time	15 minutes

5-1. Defrost operation in heating operation stopped

If the outdoor unit is frosted when stopping the heating operation, it stops after performing the automatic defrosting operation.

In this time, if the indoor unit operation lamp flashes slowly (6 sec on/2 sec off), the outdoor unit allow the heat exchanger to defrost, and then stop.

• Triggering condition

When all of the following conditions are satisfied in heating operation

- Compressor operation integrating time: 30 minutes or more
- Compressor continuous operation time: 10 minutes or more
- Outdoor unit heat exchanger temperature: -4°C or less

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	12°C or more
Compressor operation time	15 minutes

6. Various control

6-1. Auto restart

When the power was interrupted by a power failure etc. during operation, the operation contents at that time are memorized and when the power is recovered, operation is automatically started with the memorized operation contents.

Operation contents memorized when the power is interrupted	
Operation mode	
Setting temperature	
Fan mode setting	
Timer mode and set time (set by wireless remote controller)	
ECONOMY operation	
10 °C HEAT operation	

6-2. 10 °C HEAT operation

10 °C HEAT operation performs as below setting when pressing 10 °C HEAT button.

Operation mode	Heating
Setting temperature	10°C
Fan mode	AUTO
LED display	Economy
Defrost operation	Operate as normal

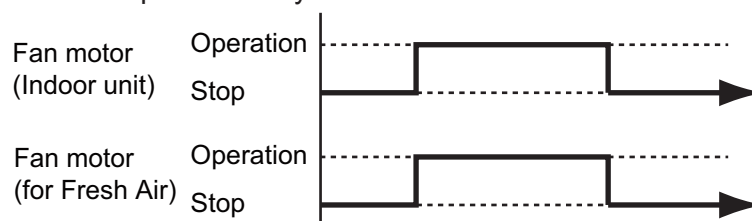
6-3. ECONOMY operation

The ECONOMY operation starts by pressing ECONOMY button on the remote controller.
The ECONOMY operation is almost the same operation as below settings.

Mode	Cooling/Dry	Heating
Target temperature	Setting temperature +1°C	Setting temperature -1°C

6-4. Fresh air control

The fan motor for Fresh Air is operated in synchronization with the indoor fan operation as below.



6-5. Compressor preheating

By preheating the compressor, warm airflow is quickly discharged when the operation is started.

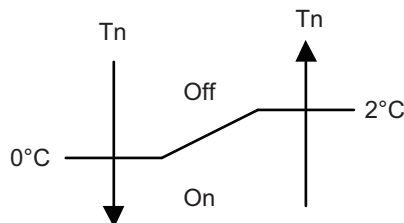
- **Triggering condition 1**

- Outdoor temperature $\leq 20^{\circ}\text{C}$

When outdoor temperature reaches 26°C , compressor preheating stops.

- 30 minutes after compressor stopped

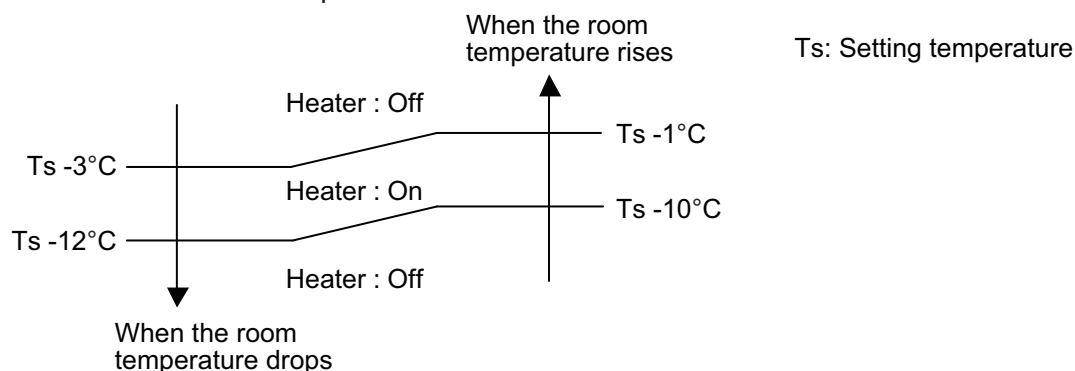
- **Triggering condition 2**



Tn: Outdoor unit heat exchanger temp.

6-6. External electrical heater control

The external electrical heater is operated as below.



NOTES:

- When the compressor stop, external electric heater is off.
- It operates only in heating mode and when the indoor fan operates. (However, S-LOW is excluded.)

6-7. Electronic expansion valve control

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the table below.

Operation mode	Pulse range
Cooling/dry mode	Between 47 and 480 pulses
Heating mode	Between 39 and 480 pulses

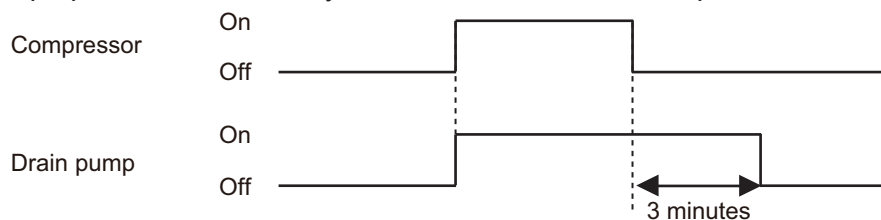
NOTE: At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

6-8. Drain pump control

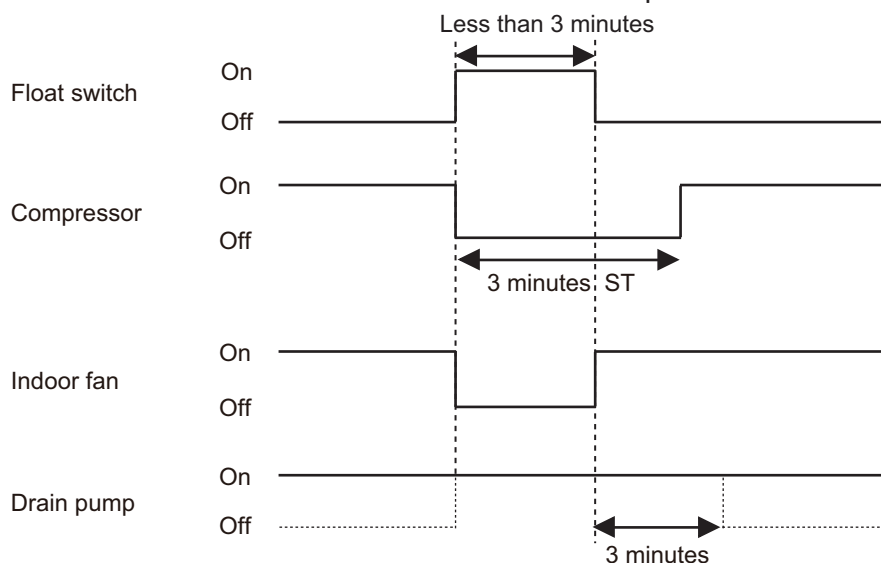
■ Drain control for defrosting operation

● During cooling or dry mode

- When the compressor starts, the drain pump starts simultaneously.
- The drain pump operates continuously for 3 minutes after the compressor is turned off.



- When the compressor stops by the ["Anti-freezing control \(cooling and dry mode\)"](#) on page 04-23, the drain pump is turned off in 1 hour after the compressor stops.
- When the float switch is on, the compressor, indoor and outdoor fan motor operation are stopped.
- Drain pump operates continuously for 3 minutes after the float switch is turned off and then drain pump is turned off.
- When the float switch turns on continuously for 3 minutes, "failure indication" operates. (It is necessary to turn off power for release it.)
- When the float switch turns off less than 3 minutes, the unit starts cooling operation. Indoor fan motor starts after the float switch is turned off and the compressor starts after 3 minutes st.



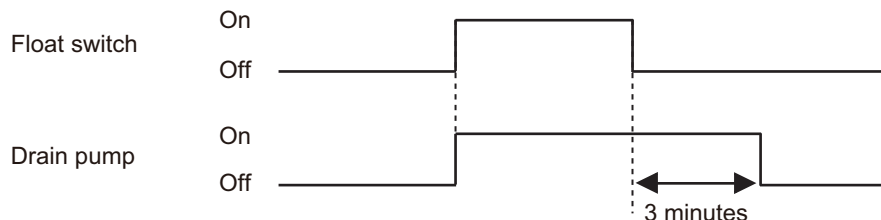
● During heating mode or fan mode and when operation is stopped

- **Triggering condition**

Drain pump is turned on at the same time that the float switch is turned on.

- **Operation details**

When the float switch turns on continuously for 3 minutes, "failure indication" operates. Thereafter, even if the float switch turns off, the "failure indication" is not released. (It is necessary to turn off power for release it.)



- **Release condition**

Drain pump operates continuously for 3 minutes after the float switch is turned off and then drain pump is turned off.

6-9. Prevention to restart for 3 minutes (3 minutes st)

When the compressor fails to start for the number of times below, it does not enter operation status for 3 minutes.

Retry number	30
Retry set number	3

When the compressor fails to start in the retry set number above, the compressor is stopped.

6-10. 4-way valve control

- If heating mode is selected at the compressor start, 4-way valve is energized for heating.
- When the air conditioner is switched between cooling and heating mode, compressor is stopped, and the 4-way valve is switched when the 3 minutes passes and the compressor is started.

6-11. Peak cut operation

The current value is limited to reduce the power consumption by external input.

Peak cut level	Level 1	Level 2	Level 3	Level 4
Peak cut for rated capacity	Forced thermostat off	50%	75%	100%

NOTES:

- During defrost operation, peak cut operation becomes invalid.
- Even during the peak cut operation, the operations of current overload, economy, and low noise are effective and the outdoor unit operates by lowest current of them.

6-12. Outdoor unit low noise operation

The compressor frequency and outdoor unit fan speed are limited to reduce the operation noise by external input.

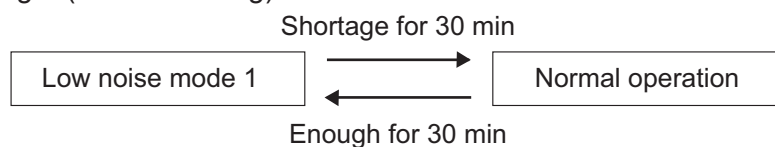
Low noise mode	Low noise mode		Outdoor fan speed	Compressor frequency
			rpm	rps
AOYG45KRTA AOYG54KRTA	Level 1	Cooling/Dry	740	60
		Heating		
	Level 2	Cooling/Dry	740	40
		Heating		

NOTES:

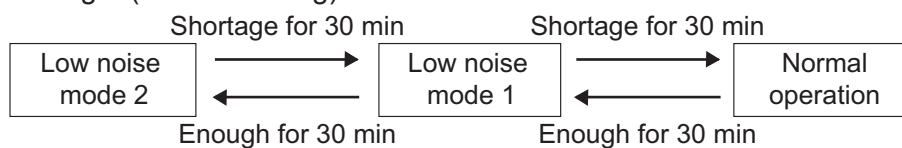
- During the defrost operation, the compressor operates by the speed for defrost operation.
- Even during the low noise operation, the operations of current overload, economy, and peak cut are effective and the outdoor unit operates by lowest current of them.

Capacity priority mode

- Operation condition
The function setting is set to 1.
- Capacity check condition
 - Shortage: Compressor frequency > limited compressor frequency for low noise mode
 - Enough: Compressor frequency ≤ limited compressor frequency for low noise mode
- Operation
When detecting the shortage capacity or enough capacity condition continuous 30 minutes, the mode is changed as follows:
 - Automatic switching 1 (Level 1 setting)



- Automatic switching 2 (Level 2 setting)



7. Various protections

7-1. Discharge gas temperature over-rise prevention control

The discharge gas temperature sensor (discharge thermistor: outdoor unit side) detects the discharge gas temperature.

- When the discharge temperature becomes higher than the trigger condition, the compressor frequency is decreased as the table below, and it continues to decrease until the discharge temperature becomes lower than the trigger condition.
- When the discharge temperature becomes lower than the release condition, control of compressor frequency is released.
- When the discharge temperature becomes higher than the compressor protection temperature, the compressor is stopped and the indoor unit indicator lamp starts blinking.

Trigger condition	104°C
Rotation number of compressor	-14 rps/120 seconds
Release condition	101°C
Compressor protection temperature	110°C

7-2. Anti-freezing control (cooling and dry mode)

The rotation number of compressor is decrease in cooling and dry mode when the indoor unit heat exchanger temperature sensor detects the temperature lower than the trigger condition.

When the indoor unit heat exchanger temperature reaches release condition, the anti-freezing control is stopped.

Trigger condition		4°C
Release condition	Outdoor temp. ≥ 10°C*1	7°C
	Outdoor temp. ≥ 12°C*2	
	Outdoor temp. < 10°C*1	13°C
	Outdoor temp. < 12°C*2	

*1: During the outdoor temperature dropping

*2: During the outdoor temperature rising

7-3. Current release control

The rotation number of compressor is controlled so that the outdoor unit input current does not exceeds current limit value set according to the outdoor temperature.

The rotation number of compressor returns according to the operation mode, when the current becomes lower than the release value.

■ Models: AOYG45KRTA and AOYG54KRTA

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	$52^{\circ}\text{C} \leq \text{Ta}$	4.5 A	4.0 A
	$50^{\circ}\text{C} \leq \text{Ta} < 52^{\circ}\text{C}$	5.5 A	5.0 A
	$46^{\circ}\text{C} \leq \text{Ta} < 50^{\circ}\text{C}$	6.5 A	6.0 A
	$42^{\circ}\text{C} \leq \text{Ta} < 46^{\circ}\text{C}$	7.5 A	7.0 A
	$2^{\circ}\text{C} \leq \text{Ta} < 42^{\circ}\text{C}$	8.5 A	8.0 A
	$\text{Ta} < 2^{\circ}\text{C}$	10.0 A	9.5 A
Heating	$20^{\circ}\text{C} \leq \text{Ta}$	6.5 A	6.0 A
	$16^{\circ}\text{C} \leq \text{Ta} < 20^{\circ}\text{C}$	7.0 A	6.5 A
	$12^{\circ}\text{C} \leq \text{Ta} < 16^{\circ}\text{C}$	8.0 A	7.5 A
	$2^{\circ}\text{C} \leq \text{Ta} < 12^{\circ}\text{C}$	8.5 A	8.0 A
	$\text{Ta} < 2^{\circ}\text{C}$	10.0 A	9.5 A

7-4. Compressor temperature protection

When the compressor temperature sensor detects higher than the trigger condition below, the compressor is stopped. When the compressor temperature sensor detects the release condition, the protection is released.

Trigger condition	108°C
Release condition	80°C (3 minutes after compressor stop)

7-5. High pressure protection

Trigger condition	Pressure switch: Off (Open: Higher than 4.2 MPa) Compressor stop
Release condition	Pressure switch: On (Close: Lower than 3.2 MPa) (3 minutes after compressor stop) Compressor restart

7-6. Low outdoor temperature protection

When the outdoor temperature sensor detects lower than the trigger condition below, the compressor is stopped.

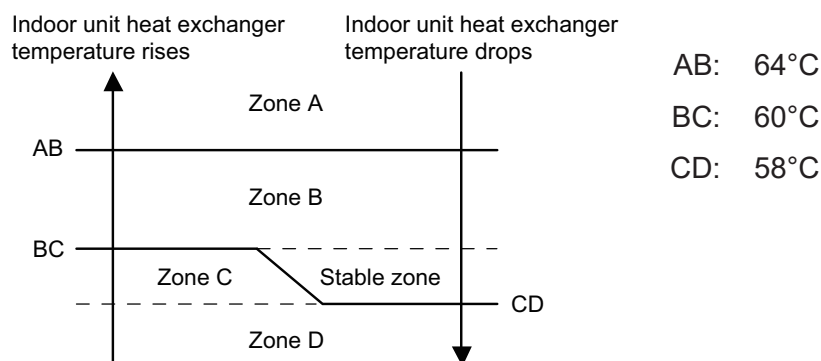
Operation mode	Cooling/Dry
Trigger condition	-20°C
Release condition	-15°C

7-7. High temperature and high pressure release control

The compressor is controlled as follows.

■ Models: AOYG45KRTA and AOYG54KRTA

- Cooling mode



Zone	Operation	
Zone A	Compressor is stopped.	
Zone B	The compressor frequency is decreased.	-7 rps/120 sec.
Zone C	The protection is released and the operation is returned to normal mode.	
Zone D		

5. FILED WORKING

CONTENTS

5. FILED WORKING

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1. Function settings for indoor unit

To adjust the functions of this product according to the installation environment, various types of function settings are available.

NOTE: Incorrect settings can cause a product malfunction.

1-1. Function settings on indoor unit

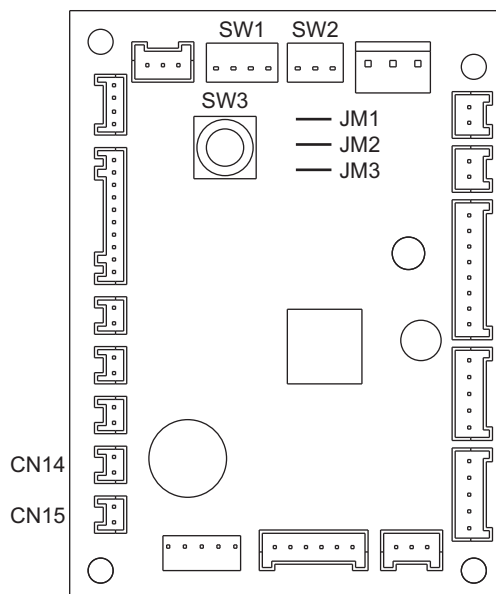
By using some components on the PCB, you can change the function settings.

Related components on the PCB and the applicable settings

Component			Setting content
DIP switch	SW1	1	Setting change prohibited
		2	
		3	
		4	
	SW2	1	
		2	
		3	
Rotary switch	SW3	—	Remote controller address setting
Jumper wire		JM1	Setting change prohibited
		JM2	
		JM3	Fan delay setting

● Component location

Components on the indoor unit main PCB used for the function settings are located as shown in the following figure.



● Remote switch setting

- **Remote controller address setting (SW3)**

This switch can be used when group control system. Set the remote controller address in the 1,2,-,15 order.

SW3	SW state	Factory setting
0	Single	◆
1—15	Remote controller address	

● Jumper wire setting

- **JM1 and JM2 setting prohibited**

- **Fan delay setting (JM3)**

When the indoor unit is stopped while operating in conjunction with auxiliary heater, the indoor unit fan operation will continue for one minute.

JM3	JM state	Factory setting
Connect	Disable	◆
Disconnect	Enable	

1-2. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

■ Setting procedure by using remote controller

Remote controller is not attached for this product. For details of the installing remote controller, refer to following information.

- Overview information: Operating manual of the remote controller
- Setting procedure: Installation manual of the remote controller

■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

● Function setting list

	Function no.	Functions
1)	11	Filter sign
2)	30	Room temperature sensor control for cooling
3)	31	Room temperature sensor control for heating
4)	40	Auto restart
5)	42	Room temperature sensor switching
6)	46	External input control
7)	48	Room temperature sensor switching (Aux.)
8)	49	Indoor unit fan control for energy saving for cooling
9)	51	Primary and secondary settings

1) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function number	Setting value	Setting description	Factory setting
11	00	Standard (2,500 hours)	
	01	Long interval (5,000 hours)	
	02	Short interval (1,250 hours)	
	03	No indication	◆

2) Room temperature sensor control for cooling

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

Function number	Setting value	Setting description	Factory setting
30	00	Standard	◆
	01	Higher control	
	02	Slightly lower control	
	03	Lower control	

3) Room temperature sensor control for heating

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

Function number	Setting value	Setting description	Factory setting
31	00	Standard	◆
	01	Higher control	
	02	Slightly higher control	
	03	Lower control	

4) Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	◆
	01	Disable	

NOTE: Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

5) Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

Function number	Setting value	Setting description	Factory setting
42	00	Indoor unit	◆
	01	Both	

00: Sensor on the indoor unit is active.

01: Sensors on both indoor unit and wired remote controller are active.

NOTES:

- Remote controller sensor must be turned on by using the remote controller.
- When using the remote sensor unit, set to "00" or set to "01" and then select "indoor unit sensor" from wired remote controller.

6) External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

Function number	Setting value	Setting description	Factory setting
46	00	Operation/Stop mode	◆
	01	(Setting prohibited)	
	02	Forced stop mode	

7) Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the function setting 42 is set at "Both" (01).

When the setting value is set to "Both" (00), more suitable control of the room temperature is possible by setting function setting 30 and 31 too.

Function number	Setting value	Setting description	Factory setting
48	00	Both	◆
	01	Wired remote controller	

8) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
49	00	Disable	
	01	Enable	
	02	Remote controller	◆

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

NOTE: Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter. To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

9) Primary and secondary settings

Set the indoor unit that is connected to the outdoor unit using a transmission cable as the primary.

Function number	Setting value	Setting description	Factory setting
51	00	Primary	◆
	01	Secondary	

2. Function settings for outdoor unit

Perform appropriate function setting locally according to the installation environment.

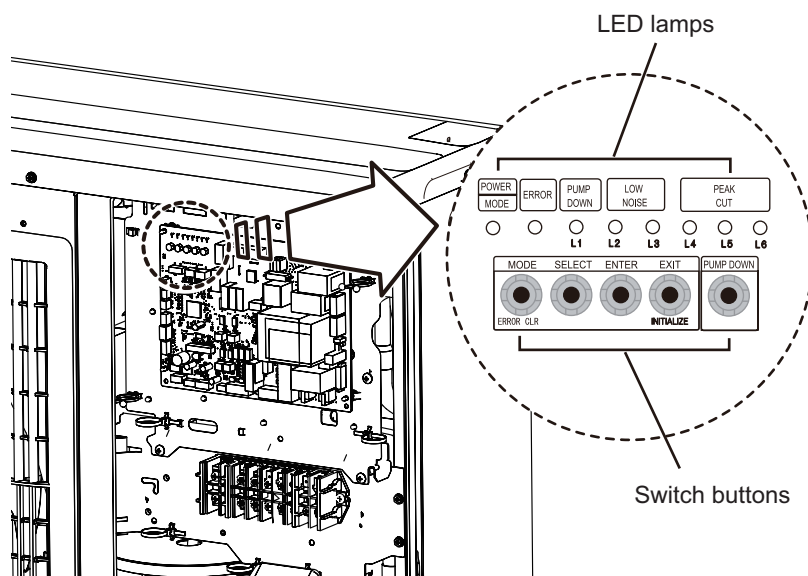
NOTE: Incorrect settings can cause a product malfunction.

⚠ CAUTION

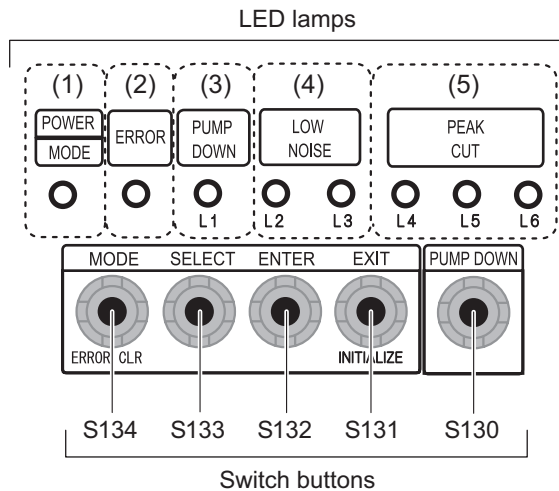
- Before setting up the switch buttons, discharge the static electricity from your body.
- Never touch the terminals or the patterns on the parts that are mounted on the PCB.

2-1. Control PCB and switch buttons location

Control PCB of the outdoor unit is located as shown in the following figure.



Switch buttons and the functions



LED lamp			Function or operation method
(1)	POWER/MODE	Green	Lights on while power on. Blinks to show the local setting on the outdoor unit or the error code.
(2)	ERROR	Red	Blinks during error operation.
(3)	PUMP DOWN (L1)	Orange	Lights on during pump down operation.
(4)	LOW NOISE MODE (L2 and L3)	Orange	Lights on during "Low noise mode" when local setting is activated. (Light pattern of L2 and L3 indicates the low noise level.)
(5)	PEAK CUT MODE (L4, L5, and L6)	Orange	Lights on during "Peak cut mode" when local setting is activated. (Light pattern of L4, L5, and L6 indicates the peak cut level.)

Switch button		Function or operation method
S134	MODE	Switches between "Local setting" and "Error code display".
S133	SELECT	Switches between the individual "Local settings" and the "Error code displays".
S132	ENTER	Switches between the individual "Local settings" and the "Error code displays".
S131	EXIT	Returns to "Operation status display".
S130	PUMP DOWN	Starts the pump down operation.

2-2. Local setting procedure

NOTE: Before performing the function setting, be sure to stop the operation of the air conditioner.

Low noise mode

1. Press the MODE switch button (S134) for 3 seconds or more to switch to "Local setting mode".
2. After confirming the LED lamp of POWER/MODE blinks 9 times, press the ENTER switch button (S132).

POWER MODE	ERROR	PUMP DOWN (L1)	LOW NOISE		PEAK CUT		
			(L2)	(L3)	(L4)	(L5)	(L6)
Blinks (9 times)	○	○	○	○	○	○	○

Sign "○": Lights off

3. Press the SELECT switch button (S133), and adjust the LED lamp as shown below. Then the LED lamp indicates the current setting.

LOW NOISE MODE	LOW NOISE	
	(L2)	(L3)
	○	Blink

4. Press the ENTER switch button (S132).

LOW NOISE MOD E	LOW NOISE	
	(L2)	(L3)
	○	●

Sign "●": Lights on

5. Press the SELECT switch button (S133), and adjust the LED lamps as shown below.

MODE 1: Low MODE 2: Lower	PEAK CUT		
	(L4)	(L5)	(L6)
	○	○	Blink
	○	Blink	○

6. Press the ENTER switch button (S132) and fix it.

MODE 1: Low MODE 2: Lower	PEAK CUT		
	(L4)	(L5)	(L6)
	○	○	●
	○	●	○

7. To return to "Operating status display (Normal operation)", press the EXIT switch button (S131).

In case of missing how many times you pressed the SELECT and ENTER switch buttons:

1. To return to "Operation status display (Normal operation)", press the EXIT switch button once.
2. Restart from the beginning of setting procedure.

■ Peak cut mode

1. Press the MODE switch button (S134) for 3 seconds or more to switch to "Local setting mode".
2. After confirming the LED lamp of POWER/MODE blinks 9 times, press the ENTER switch button (S132).

POWER MODE	ERROR	PUMP DOWN (L1)	LOW NOISE (L2) (L3)		PEAK CUT (L4) (L5) (L6)		
Blinks (9 times)	○	○	○	○	○	○	○

Sign "○": Lights off

3. Press the SELECT switch button (S133), and adjust the LED lamp as shown below. Then the LED lamp indicates the current setting.

PEAK CUT MOD E	LOW NOISE	
	(L2)	(L3)
	Blink	○

4. Press the ENTER switch button (S132).

PEAK CUT MODE	LOW NOISE	
	(L2)	(L3)
	●	○

Sign "●": Lights on

5. Press the SELECT switch button (S133), and adjust the LED lamps as shown below.

	PEAK CUT		
	(L4)	(L5)	(L6)
0 % of rated input ratio	○	○	Blink
50 % of rated input ratio	○	Blink	○
75 % of rated input ratio	○	Blink	Blink
100 % of rated input ratio	Blink	○	○

6. Press the ENTER switch button (S132) and fix it.

	PEAK CUT		
	(L4)	(L5)	(L6)
0 % of rated input ratio	○	○	●
50 % of rated input ratio	○	●	○
75 % of rated input ratio	○	●	●
100 % of rated input ratio	●	○	○

7. To return to "Operating status display (Normal operation)", press the EXIT switch button (S131).

NOTE: When pressed number is lost during setting, you must redo the setting procedure. Return to "Operation status display (Normal operation)" by pressing the EXIT switch button once, and restart from the beginning of the setting procedure.

3. External input and output for indoor unit

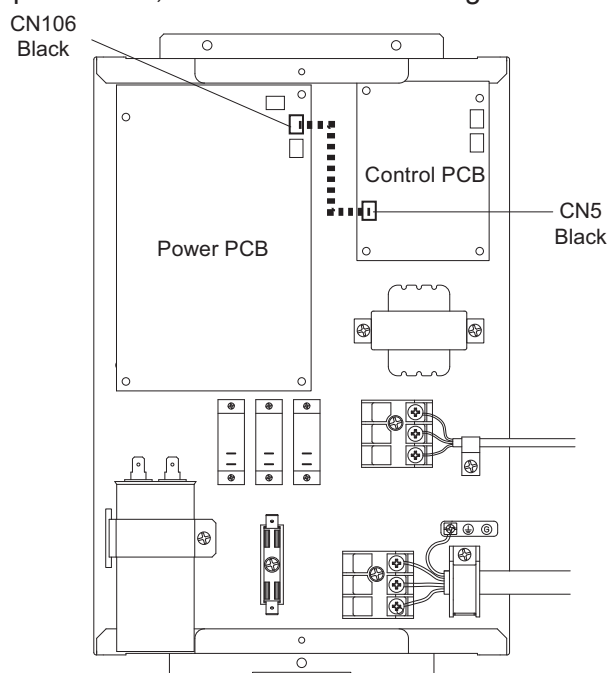
Connector	Input	Output	Remarks
CN114	Control input	—	See external input/output settings for details.
CN115	—	Operation status output	
CN14	—	Fresh air control output	
CN15	—	Auxiliary heater output	

3-1. Preparation

Before connecting the external input, preparation is necessary using the signal wire in the figure below.



When the external input/output is used, connect the external signal wire as shown in the figure.



3-2. External input

- "Operation/Stop" mode or "Forced stop" mode can be selected with function setting of indoor unit.
- A twisted pair cable (22AWG) should be used. Maximum length of cable is 150 m.
- The wire connection should be separate from the power cable line.

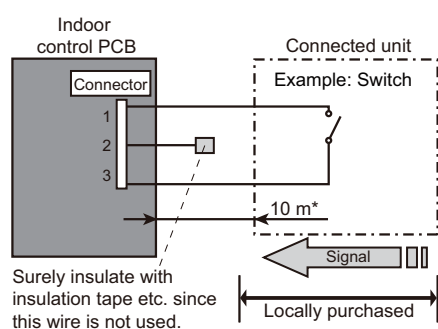
■ Control input (Operation/Stop or Forced stop)

The air conditioner can be remotely operated by means of the following on-site work.

Operation is started at the following contents by adding the contact input of a commercially available on/off switch to a connector on the external control PCB and turning it ON.

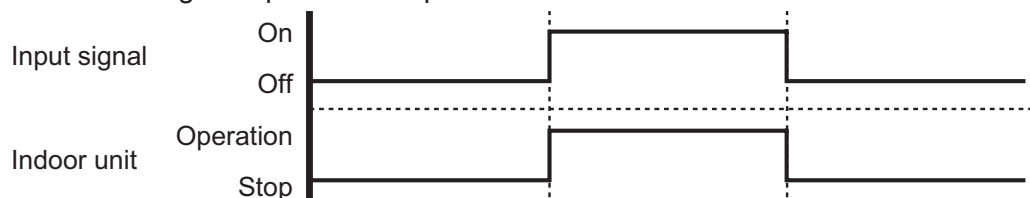
Unit operation	Initial setting after power is on	Starting mode other than initial setting
Operation mode	Auto changeover	Mode at previous operation
Set temperature	24 °C	Temperature at previous operation
Airflow mode	AUTO	Mode at previous operation

● Circuit diagram example

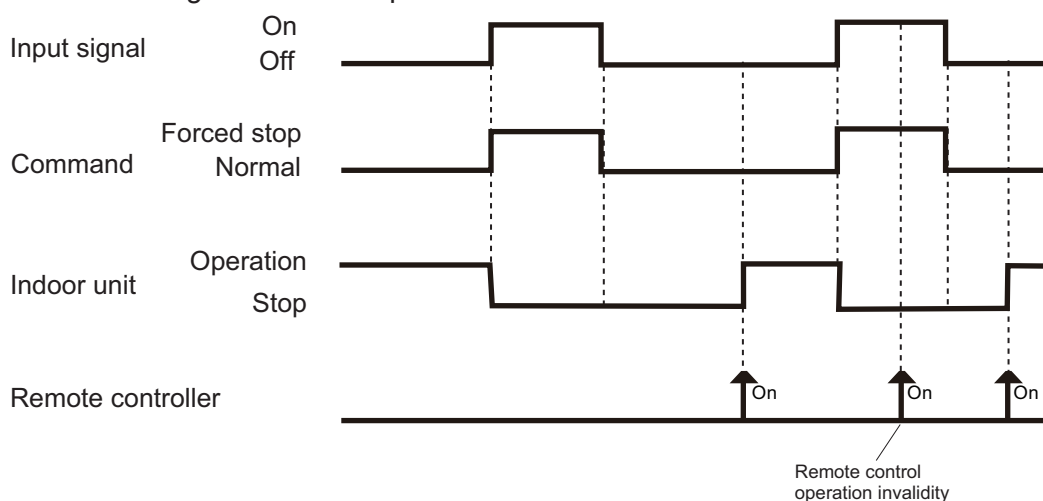


- Contact capacity: DC 5 V or more, 15 mA or more.
- Make the distance from the PCB to the connected unit within 10 m.
- Use non-polar relays and switches.

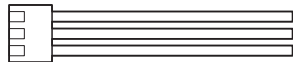
- When function setting is "Operation/Stop" mode



- When function setting is "Forced stop" mode



● Optional part

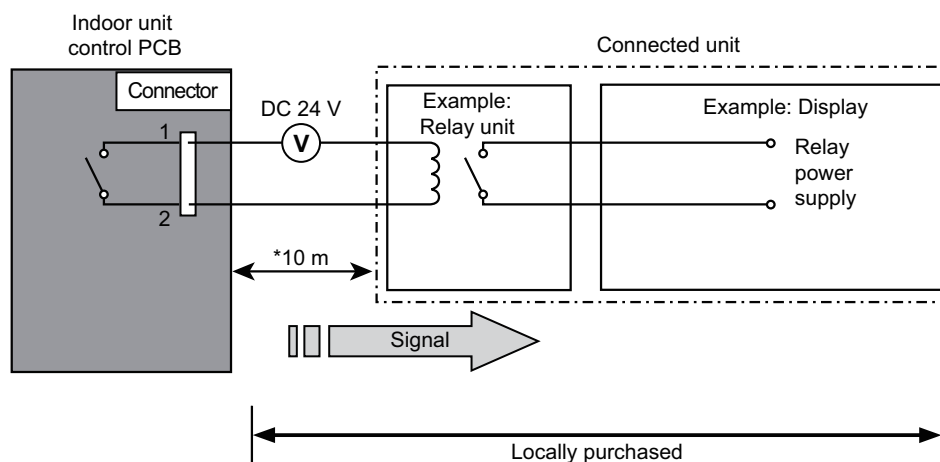
Model name	Exterior
UTD-ECS5A	External input wire 

3-3. External output

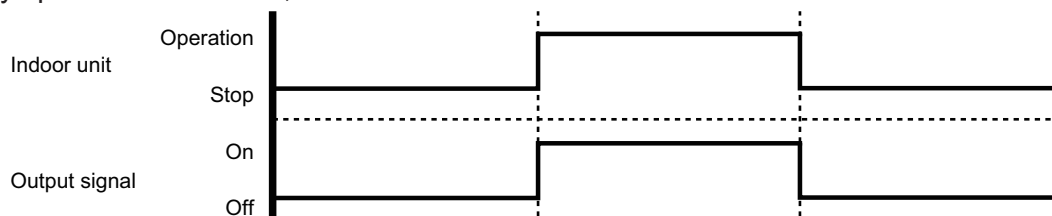
With using external output function, operating status of this product can be transmitted to the external device, and also, this product can be inter-connected with the external device.

■ Operation status output


● Circuit diagram example



- *: Make the distance from the PCB to the connected unit within 10 m.
- Relay spec: Max. DC 24 V, 10 mA to less than 500 mA.



● Optional part

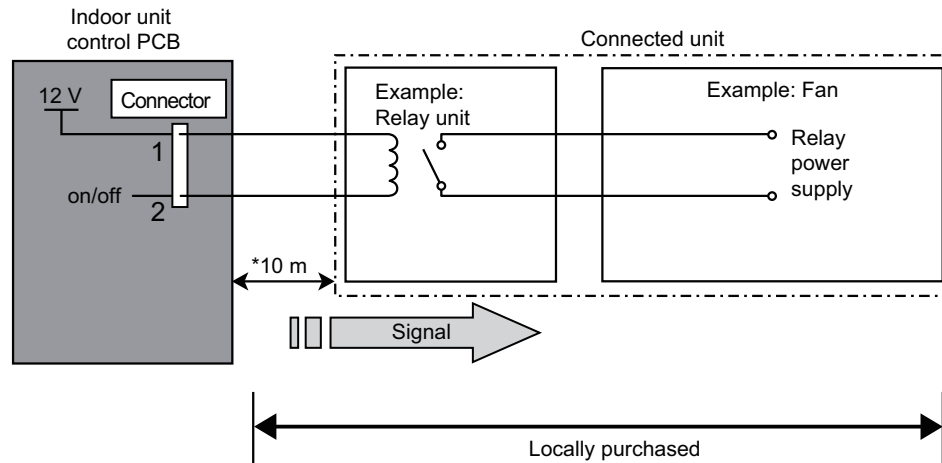
Model name	Exterior
UTD-ECS5A	External output wire 

■ Fresh-air control output

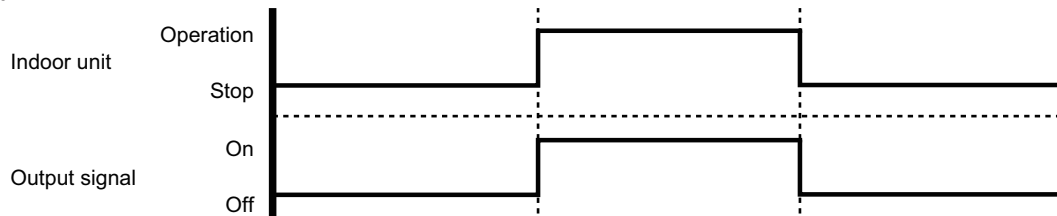
Signal linked to the indoor unit fan on can be output.

NOTE: In cold-air prevention control operation, the signal becomes off.

● Circuit diagram example



- *: Make the distance from the PCB to the connected unit within 10 m.
- Relay spec: Rated DC 12 V, 50 mA or less.



● Optional part

Part name	Model name	Exterior
Fresh Air Intake Kit	UTD-ECS5A	Fresh-air output wire

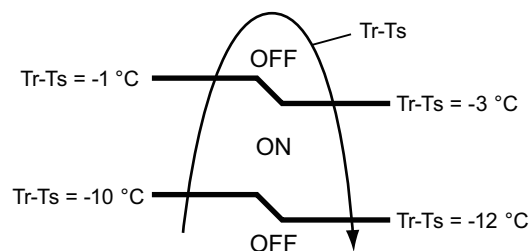
Auxiliary heater output

When indoor unit fan and compressor is turned on in heating operation, the signal is output from connector.

Specifications of the signal output performance are as shown as follows:

Example: When set temperature (T_s) is set at 22 °C;

- And room temperature (T_r) increase above 12 °C, signal output is ON.
- And T_r increase above 21 °C, signal output is OFF.
- And T_r decrease below 19 °C, signal output is ON.
- And T_r decrease below 10 °C, signal output is OFF.

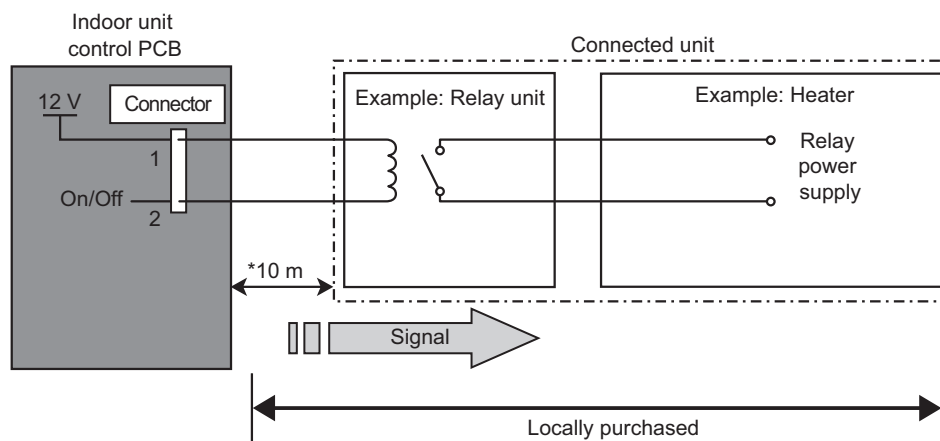


Fan delay setting

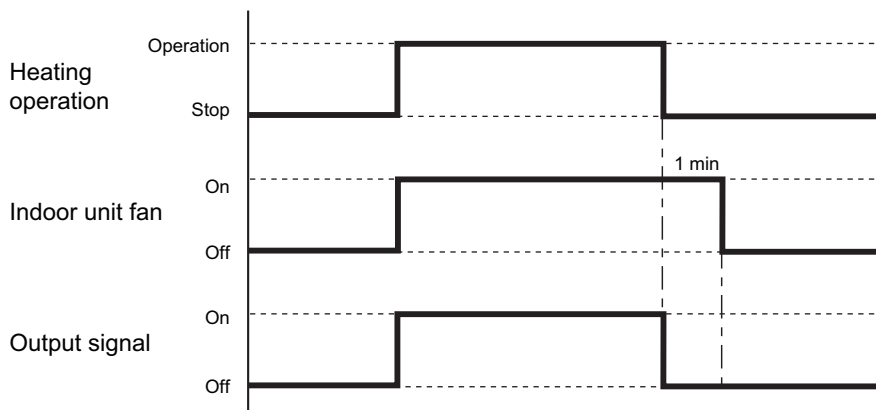
This is used to continue the indoor unit fan operation for 1 minute after thermo OFF in heating mode.

For the detail setting on fan delay setting, refer to "Function settings on indoor unit" in ["Function settings for indoor unit"](#) on page 05-1.

Circuit diagram example

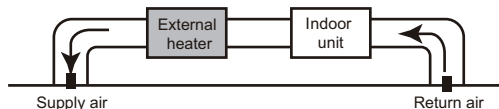


- *: Make the distance from the PCB to the connected unit within 10 m.
- Relay spec: Rated DC 12 V, 50 mA or less.




CAUTION

- Place an external heater between the indoor unit and the outlet.



- Be sure to use delay control of the fan.

● Optional part

Model name	Exterior
UTD-ECS5A	Heater output wire 

4. External input and output for outdoor unit

With using external input and output functions, this product can be operated inter-connectedly with an external device.

Connector	Input	Output	Remarks
P580	Low noise mode	—	See external input/output settings for details.
PA580	Peak cut mode	—	
P590	—	Error status	
PA590	—	Compressor status	

4-1. External input

With using external input function, on/off status of “Low noise mode” and “Peak cut mode” can be specified by the external signal.

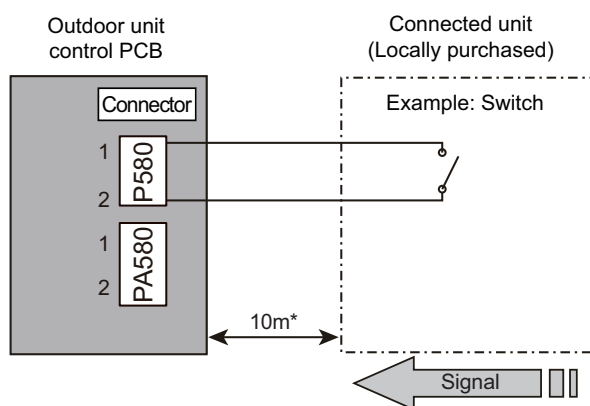
■ Low noise mode

In following condition, the operating noise of the outdoor unit reduces comparing from the one in normal operating condition:

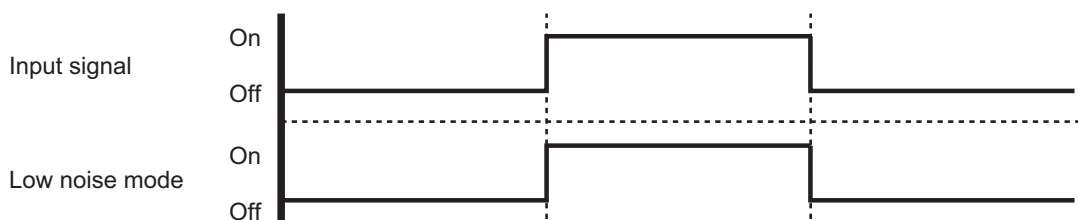
The air conditioner is set to the “Low noise mode” when closing the contact input of a commercial timer or on/off switch to a connector on the control PCB of the outdoor unit.

NOTE: Product performance may drop depending on some conditions such as the outdoor temperature.

• Circuit diagram example



- Contact capacity: DC 24 V or more, 10 mA or more.
- *: Make the distance from the PCB to the connected unit within 10 m.
- Construct a circuit as shown in this figure with using optional parts mentioned below.
- Input signal: On in “Low noise mode”
- Input signal: Off in normal operation
- To set the level of “Low noise mode,” refer to **"Low noise mode"** on page 05-8 (under “Local setting procedure”).



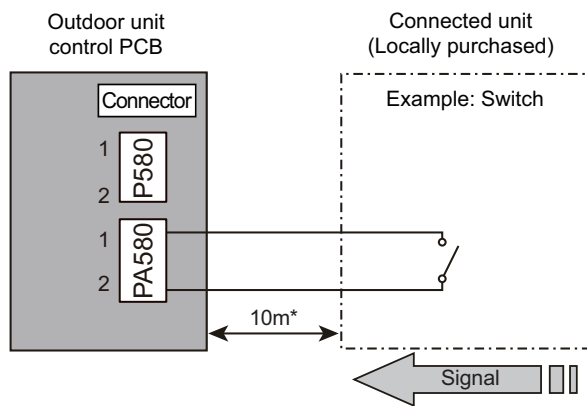
• Optional part

Part name	Model name	Exterior
External Connect Kit	UTY-XWZXZ3	External input wire

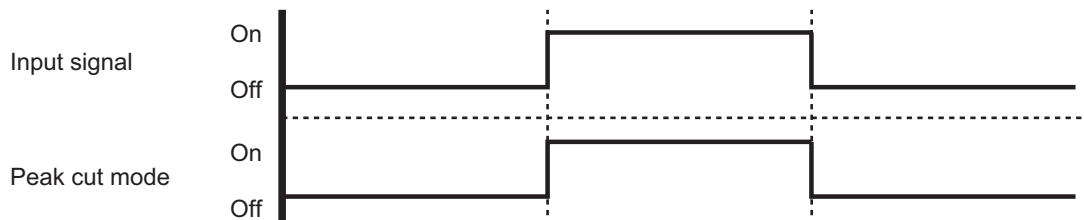
■ Peak cut mode

By performing following on-site work, operation that suppresses the current value can be enabled: The air conditioner is set to the “Peak cut mode” when closing the contact input of a commercial timer or on/off switch to a connector on the control PCB of the outdoor unit.

• Circuit diagram example

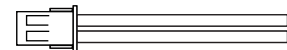


- Contact capacity: DC 24 V or more, 10 mA or more.
- *: Make the distance from the PCB to the connected unit within 10 m.
- Construct a circuit as shown in this figure with using optional parts mentioned below.
- Input signal: On in “Peak cut mode”
- Input signal: Off in normal operation
- To set the level of “Peak cut mode,” refer to **“Peak cut mode”** on page 05-9 (under “Local setting procedure”).



• Optional part

Part name	Model name	Exterior
External Connect Kit	UTY-XWZXZ3	External input wire



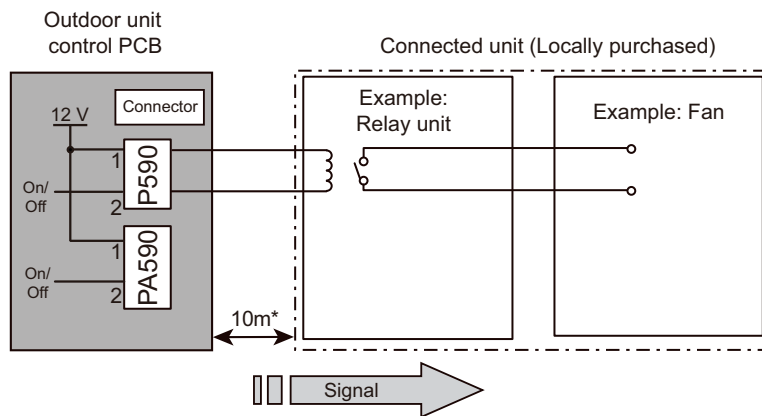
4-2. External output

With using external output function, some status signals are transmitted to the control PCB, and the related LED lamp indicates the status of this product.

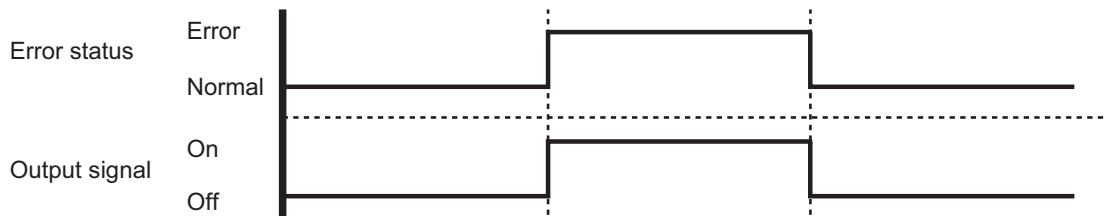
■ Error status output

Signal on air conditioner error status is generated when a malfunction occurs.

• Circuit diagram example



- Output voltage (Vcc): DC 12 V 50 mA or less
- *: Make the distance from the PCB to the connected unit within 10 m.



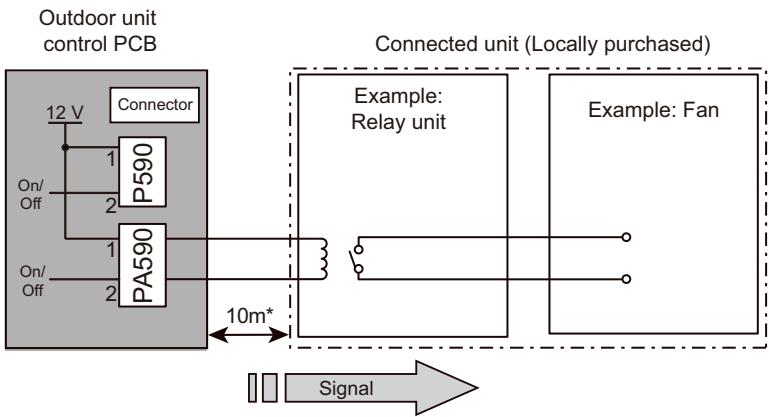
• Optional part

Part name	Model name	Exterior
External Connect Kit	UTY-XWZXZ3	External output wire

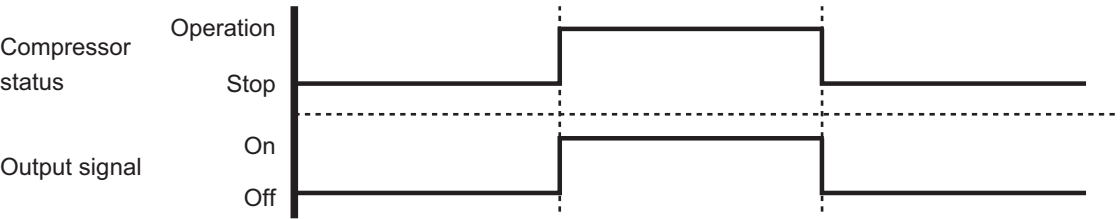
■ Compressor status output

Signal on compressor operation status is generated when the compressor is running.

• Circuit diagram example



- Output voltage (Vcc): DC 12 V 50 mA or less
- *: Make the distance from the PCB to the connected unit within 10 m.



• Optional part

Part name	Model name	Exterior
External Connect Kit	UTY-XWZXZ3	External output wire

